

Your OptumRx Member Website

The Fast, Easy and Secure Way to Manage Your Prescriptions

Save Time and Money While Staying Healthy

Our award-winning website is at www.optumrx.com. The site can help you:

Save Time — Use your computer or smartphone to order refills through the OptumRx[®] Mail Service Pharmacy. By ordering up to a 90-day supply online, you'll make fewer trips to the pharmacy and avoid waiting in line. Your medicine will be delivered right to your mailbox.

Save Money — Many members pay less out of pocket by ordering online through our mail service pharmacy. Depending on your OptumRx pharmacy plan, you may be able to get up to a 90-day supply of your medicine for the price of a 60-day supply. Plus, you pay no shipping charge with standard U.S. mail delivery.

Remember to Take Your Medicine — Your health is important. So is taking your medicine just as your doctor prescribed. My Medication Reminders is our text message program. It reminds you to take your medicine each day by sending text alerts to your smartphone. The alerts can also remind you when it's time to refill and renew prescriptions.

Helpful Tools and Features

When you register at www.optumrx.com and open an account, you can use the website's helpful tools and features to:

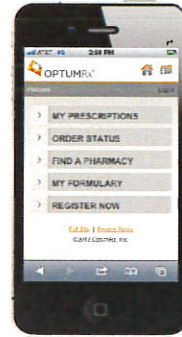
- Look up the price of drugs covered by your plan
- Find lower-cost options
- Refill and renew mail service prescriptions
- View your order status and claims history
- Sign up for text reminders to take and refill your medicine
- View your benefits in real time
- Order medical supplies
- Shop for health and wellness products



At the www.optumrx.com homepage you can view health information, register as a new user or log in with your user name and password to access many great tools and features.

My Medication Reminders

At www.optumrx.com you can sign up to receive text message reminders to take or refill your medicine. Text reminders have been shown to help people remember to take their daily medicine. That's important because most medicine-related hospital stays in the U.S. are due to people not taking their medicine as prescribed by their doctor.¹



Use Our Mobile Website When You're On the Go

Our mobile website lets you manage mail service prescriptions and more from your smartphone. It works with our full website, so if you order a prescription from one site, the other site is automatically updated. To access the mobile site, enter m.optumrx.com into your smartphone browser.

Be sure to register at www.optumrx.com and set up your online account today.



To register: Go to www.optumrx.com and select **Register Now**.

Then follow the directions.

Enjoy the many advantages of the OptumRx website. Log on to www.optumrx.com to learn more. Then register today.

¹ Osterberg L, Blaschke T. Drug Therapy: Adherence to Medication. N Engl J Med 2005;353:487-97.



www.optumrx.com

OptumRx specializes in the delivery, clinical management and affordability of prescription medications and consumer health products. We are an Optum™ company — a leading provider of integrated health services. Learn more at www.optum.com.

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Mobile Website

OptumRx Mobile Website

OptumRx now offers a fresh new way to order, refill and review your medications quickly and easily. Our new mobile website lets you access your online account and manage mail service prescriptions from your smartphone – anytime, from anywhere!

Manage Your Prescriptions from Your Smartphone

Now you can use your smartphone to:

- Refill prescriptions through OptumRx™ Mail Service Pharmacy
- View your prescription claims history
- Check the status of your mail service orders
- Find network retail pharmacies by ZIP Code or GPS location
- Create and update automated text message reminders
- Search generic and brand-name medications by formulary status or therapy class

When You Need a Reminder

Taking medications as prescribed is an important part of living a healthier life. Our mobile website makes managing your prescriptions (and remembering to take them) easier than ever. Simply use your smartphone to create and send text message reminders about taking and ordering your medications. Reminders like these can help you get the most value from your medications.

Accessing the Mobile Website is Easy

Quick Response (QR) Code

Scan the QR code provided here with your smartphone to be automatically directed to **www.optumrx.com**.



Your Smartphone Browser

You can also get direct access to our mobile website by entering **m.optumrx.com** or **www.optumrx.com** into your smartphone's browser.

Bookmarking

Once the website loads on your phone, simply bookmark it for fast access 24/7.

Take Advantage of Our Full Website and Mobile Site

We designed both websites to work together. If you change your online account or manage your prescriptions from one site, all of your information is automatically updated to the other site as well.

How to Refill Prescriptions

- On the home page, click **MY PRESCRIPTIONS**. Click **REFILL PRESCRIPTIONS**.
(If you are not logged in, you will be prompted to first log in.)
- Select the mail service prescriptions you would like to refill by checking the boxes.
- Click **ADD TO CART** to proceed to the Shopping Cart page.
- Review your selections. You can remove items from your cart, continue shopping or check out. When you are done, click **CHECK OUT**.
- Review your shipping information and order summary. You may change your shipping address or add a new one.
- Review your order summary. To change your order, click **BACK**. If your order is complete, click **SUBMIT**.

How to Set up Text Message Medication Reminders

- On the home page, click **MY PRESCRIPTIONS**. Click **MEDICATION REMINDERS**.
(If you are not logged in, you will be prompted to first log in.)
- Enter the mobile phone number you want to send text message reminders to.
- Enter your time zone.
- Select your mobile carrier from the drop-down box.
- Choose the type of reminder you want to receive. You can get reminders when it's time to refill or renew mail service prescriptions; when prescriptions are eligible for transfer to the Mail Service Pharmacy; and when orders have been shipped. You can also set up daily reminders for times to take specific medications.
- When you are done, click **SAVE**.

Don't let managing your prescriptions tie you down. Just type **m.optumrx.com** into your smartphone browser and start holding a wealth of helpful information in the palm of your hand.



OPTUM™

www.optumrx.com

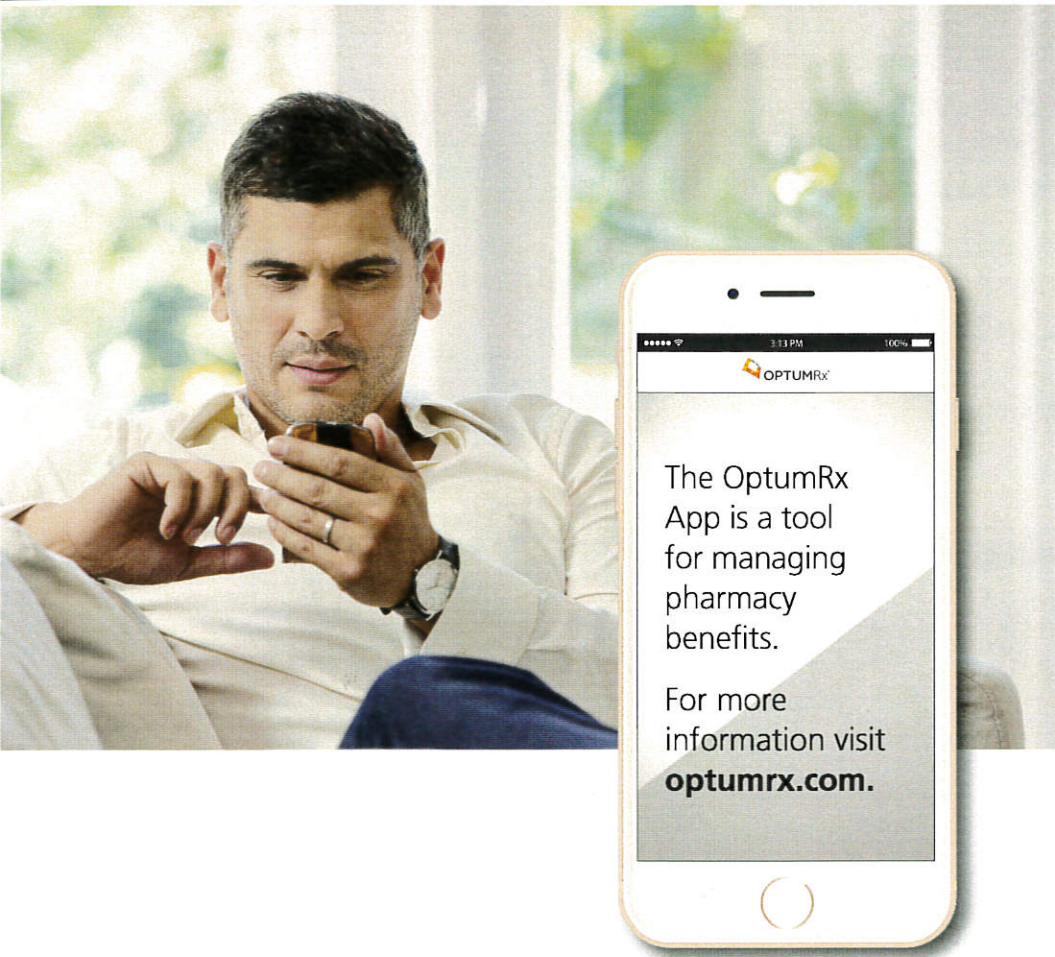
2300 Main Street, Irvine, CA 92614

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The OptumRx[®] App



The OptumRx App makes the online pharmacy experience as simple as possible. You can easily:

- Refill or renew a home delivery prescription
- Transfer a retail prescription to home delivery
- Find drug prices and lower-cost options
- View your prescription claim history or order status
- Locate a pharmacy



**Download the
OptumRx App now**
from the Apple[®] App Store
or Google Play[™].



The OptumRx App: the most convenient way to manage your prescriptions.

Simple

You can easily refill a medication or transfer a retail prescription to home delivery.

Current

Prescription Drug Lists change frequently; the OptumRx App updates automatically, giving you quick access to the most current drug coverage information.

Personalized

Access a complete profile of your prescriptions when you view your online Medicine Cabinet. You can see all your recent and past prescriptions.

Save time and money

Compare prescription drug options as well as identify potential cost savings.



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Discover the convenience of OptumRx[®] Mail Service Member SelectSM



Mail Service Member Select is a home delivery program that makes it easy for you to receive your ongoing medications by mail. This program will save you time and help you better manage the medication you take regularly. Not only is home delivery safe and reliable, it also offers the following advantages:



Cost savings: You may pay less for your medication with a three-month supply through OptumRx.



Convenience: Get free standard shipping on medications delivered to your mailbox.



24/7 access and reminders: Speak to a pharmacist who can answer your questions any time, any day. Even set up text and email reminders to help you remember to take or refill your medications.*

Choose your fill preference

You can choose to fill your maintenance medication through either OptumRx or a retail pharmacy. If you choose a retail pharmacy, you must disenroll from the Mail Service Member Select program.

The program allows you two retail pharmacy fills of your maintenance medication before you must choose. If you do not take action after the second retail fill, you may pay more for your medication until you make a decision.

Making the choice

To choose home delivery, use any of the following options.



By online registration:

Visit **optumrx.com**, register and follow the simple step-by-step instructions. You can manage your medication online, including filling new prescriptions and transferring other prescriptions to home delivery. You can also set up text message reminders to help manage your medication schedule. Be sure to have your health plan ID card and medication bottles on hand.



By phone:

Just call the member phone number on the back of your plan ID card to talk with a customer service representative right now. It's helpful to have your plan ID card and medication bottle available. The representative can also contact your doctor directly if you need a new prescription.



By mail:

Ask your doctor for a new prescription for up to a three-month supply, plus refills for up to one year. Then go to **optumrx.com** and download the new prescription order form. Mail it to the address provided on the bottom of the form.



By fax / ePrescribe:

Ask your doctor to call **1-800-791-7658** for instructions on how to fax your prescription directly to OptumRx. Or your doctor can send an electronic prescription to OptumRx.

To disenroll from Mail Service Member Select, contact OptumRx by calling the member phone number on the back of your ID card or visit **optumrx.com** to manage your home delivery options under **My Account**.

*OptumRx provides this service at no cost. Standard message and data rates charged by your carrier may apply.



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