

Water and Wastewater Rate Notice

City of San Bruno

July 2021



In accordance with the five-year rate schedule adopted by the City Council on May 24, 2017, water and wastewater rates would have increased on utility bills generated on or after July 1, 2017 through FY2021-22. However, due to the impacts of COVID-19 the City Council cancelled the increase scheduled for fiscal year 2021-22.

For questions regarding water and wastewater services and rates, please call the City of San Bruno Finance Department at **650-616-7086**. For more information, please visit: [San Bruno Utility](#)

Water Monthly Service and Usage Charges

Water Monthly Service Charges

The rate structure for water service consists of a monthly service charge based on the size of the water meter, plus a usage charge for all metered water consumption. The rates for all water bills generated on or after July 1, 2021, are as follows:

	Meter Size	FY2020-21 Service Charge	FY2021-22 Service Charge
Single-Family Residential	All	\$ 25.58	\$ 25.58
Multi-Family, Business, Commercial and Industrial	3/4"	\$ 25.58	\$ 25.58
	1"	\$ 42.63	\$ 42.63
	1-1/2"	\$ 85.27	\$ 85.27
	2"	\$ 136.43	\$ 136.43
	3"	\$ 255.80	\$ 255.80
	4"	\$ 426.33	\$ 426.33
	6"	\$ 852.67	\$ 852.67
	8"	\$ 1,364.27	\$ 1,364.27
	10"	\$ 1,961.13	\$ 1,961.13

Water Consumption Usage Charges

One unit of water equals 100 cubic feet or 748 gallons.

	Units	FY2020-21 Unit Price	FY2021-22 Unit Price
Single-Family Residential	Tier 1: 0-10 units	\$ 9.01	\$ 9.01
	Tier 2: 11-20 units	\$ 10.78	\$ 10.78
	Tier 3: 21+ units	\$ 14.33	\$ 14.33
All Other Accounts	Each Unit	\$ 10.11	\$ 10.11

The amount by which the water bills at any particular property affected by these rates depends on the size of the meter connection and the amount of water consumed. Any account for which the City of San Bruno must procure water from North Coast County Water District to provide service may be charged a differential cost of supply charge reflecting the higher cost of water procured from this source. At this time, there is no differential cost.

Wastewater Monthly Service and Quantity Charges

Wastewater Monthly Service Charges

The rate structure for wastewater service consists of a uniform monthly service charge for all properties, plus a quantity charge based on metered water usage. For all residential accounts, the quantity charge is based on the average metered water use consumed through two billing periods during the winter months (November through April).

The rates effective for all wastewater bills generated on or after July 1, 2021, are as follows:

	Meter Size	FY2020-21 Service Charge	FY2021-22 Service Charge
Single-Family Residential	All	\$ 32.27	\$ 32.27
All Other Accounts (Based on Water Meter Size)	3/4"	\$ 32.27	\$ 32.27
	1"	\$ 53.78	\$ 53.78
	1-1/2"	\$ 107.57	\$ 107.57
	2"	\$ 172.11	\$ 172.11
	3"	\$ 322.70	\$ 322.70
	4" and above	\$ 537.83	\$ 537.83

Quantity Charges Based on Property Classification

For information regarding property classification, please visit: [San Bruno Utility](#)

	Property Classification	FY2020-21 Unit Price	FY2021-22 Unit Price
All Residential	R	\$ 12.37	\$ 12.37
Commercial	C-1	\$ 11.50	\$ 11.50
	C-2	\$ 12.37	\$ 12.37
	C-3	\$ 17.61	\$ 17.61
	C-4	\$ 22.86	\$ 22.86
Government	G	\$ 12.37	\$ 12.37
Industrial	I-1	\$ 12.37	\$ 12.37
	I-2	\$ 8.88	\$ 8.88
	COD per lb	\$ 0.68	\$ 0.68
	SS per lb	\$ 1.41	\$ 1.41

Cost of Providing Reliable Water and Wastewater Services

What do we do with the funds?

The City of San Bruno has a very old utility system. Our 300 miles of water distribution pipelines and sewer collection system average 60 years old—some pipelines are over 100 years old. Many water lines in the older areas of the City are subject to leaks or breaks. Several water tanks and pump stations require significant rehabilitation to improve system reliability and ability to withstand a major earthquake. Many wastewater lines are decaying and are partially damaged by tree roots that can result in backups.

In order to address the important system repair and rehabilitation needs, the City has created a 10-year plan to replace and upsize the aging pipelines to reduce sewer overflows and assure adequate water and sewer capacity. In addition, replacement of water tanks, wells, pump stations, and improvements to the sewer treatment facility will bring both systems up to the current standards. These improvements are necessary to preserve the long term integrity of the City's water and sewer systems to serve customer needs now and into the future.

During the past year, the City completed the design phase on several important sewer and water projects and is in the process of designing or constructing other projects.

The following capital improvements project were completed:

- Construction of Avenues 1-1 and 1-2 Sewer and Water Replacement Project
- Construction of Crestmoor and Lomita Pump Station Rehabilitation Project

The following capital improvement projects will soon be underway.

- Replacement of Advanced (Commercial) Water Meter Installation Project
- Construction of Avenues 1-3 Sewer and Water Replacement Project
- Design completion and construction of Avenues 2-1 Sewer and Water Replacement Project
- Design completion and construction of Avenues 2-2 Sewer Replacement Project
- Design completion and construction of Avenues 3-1 Sewer and Water Replacement Project
- Design completion of Crestwood Drive Sewer Main Replacement Project
- Design of Acappella Well Replacement Project
- Design completion and construction of Standby Emergency Generator Design for Whitman and Princeton Pump Stations
- Design completion of Crestwood Pump Station and Force Main Replacement Project
- Design completion of Sneath Lane and Lake Drive Pump Stations
- Design completion of Cunningham Tank Replacement Project
- Design completion of Sweeny Ridge Tank Replacement Project

The rates include impacts from future increases in the cost of wholesale water purchased from the San Francisco Public Utilities Commission's (SFPUC) Hetch-Hetchy water system, which supplies approximately 50% of San Bruno's water. An increase of 46% in the cost of water is projected in the next five years as San Francisco undertakes its own major capital improvement program to ensure seismic safety and the reliability of its water delivery system. In order to better access the SFPUC's system, the City is completing the design of two new water connection structures which will better regulate the use of this water source.

For more information and a complete list of the current and upcoming sewer and water projects please refer to: [San Bruno Public Works](#)

Water Conservation:



Ways to reduce your water and sewer bills. The City of San Bruno offers a low-income program that provides a 25% reduction in rates for qualified customers. This program is based on the size of the household plus total combined annual income, as shown below.

Household Size	Total Combined Annual Income (Not to Exceed)
1	\$60,900
2	\$69,600
3	\$78,300
4	\$87,000
5	\$94,000
6	\$100,950
7	\$107,900
8	\$114,850

For more information or to apply for low-income program, please visit: [San Bruno Utility](#)

Paying your bill

Avoid late penalties by signing up for **automatic payment services** through the City of San Bruno. There is no charge for this service and it's convenient. You can also pay your bill online at www.onlinebiller.com/sanbruno

Residential customers are **billed every two months** on approximately the same day each period. Customers living east of Interstate 280 are billed during the even months (e.g. February and April). Customers living west of Interstate 280 are billed during the odd months (e.g. January and March). The billing period is approximately 60 days and is detailed at the top of each billing statement.

Payments are **accepted** at City Hall, **Monday through Friday 8 am to 5 pm**. A 24-hour **drop box** is available outside the Linden Avenue entrance to City Hall, however, customers **should not leave cash payments in the drop box**.