



Crestmoor Neighborhood (Glenview Fire) News, Meetings and Events

Crestmoor Neighborhood Five-Year Remembrance

A remembrance is scheduled for Wednesday, September 9, 2015, marking five years since the 2010 explosion and fire in the Crestmoor Neighborhood. For details of the remembrance, please click [HERE](#)

Crestmoor Neighborhood Four-Year Remembrance Event

On Tuesday, September 9, 2014, the City of San Bruno will host a four-year remembrance of the September 9, 2010 tragedy and celebrate those families who have completed reconstruction and are returning home. For additional details of the event, please click [HERE](#)

Information from the Department of Justice

The United States Attorney's Office has advised that defendant(s) Pacific Gas & Electric will be arraigned on superseding indictments on Monday, August 18, 2014 and has asked that this information be made available to the community. For more information, please click [HERE](#)

City Council Special Meeting - April 9, 2014

A City Council Special Meeting will be held on Wednesday, April 9, 2014 at 6:30PM at the former Crestmoor Elementary School Site located at 2322 Crestmoor Drive, San Bruno. For more information click [HERE](#)

Crestmoor Neighborhood Three - Year Remembrance Event

On September 9, 2013, the City of San Bruno will host a three year remembrance of the September 9, 2010 tragedy and celebrate those families who have completed reconstruction and are returning home. For additional details of the event, please click [HERE](#)

Special Meeting

Study Session to Discuss Proposed Bylaws for the San Bruno Community Foundation and Provide Direction for Preparation of the Bylaws. Please visit the July 19th, 2013 [City Council Agenda Packets and Minutes](#) for more information.

Special Meeting

Study Session to Discuss Bylaws for the San Bruno Community Foundation. Please click [HERE](#) for more information.

San Bruno Resource and Recovery Center

The services of the San Bruno Resource and Recovery Center will be transferred to the American Red Cross Burlingame office starting Monday June 17th. The office is located at 1710 Trousdale Avenue in Burlingame and the phone number for case management is: (650) 259-1765. If you need assistance, please indicate that you are from San Bruno. Beginning July 1st, the Red Cross services will transition from direct financial assistance to available referral programs that continue to support recovery efforts.

Crestmoor Community Meeting - January 23, 2013

A Crestmoor community meeting was held on Wednesday, January 23, 2013 at 7:00PM at the San Bruno Senior Center located at 1555 Crystal Springs Road, San Bruno. For more information click [HERE](#) or you view the meeting [HERE](#).

Updated: Welcome Back to the Neighborhood Celebration

The Welcome Back Ceremony scheduled for tomorrow, Saturday December 1st, is now **moved to Fire Station 52 at 1999 Earl Avenue** due to stormy weather conditions. The City of San Bruno will officially welcome back to the Crestmoor neighborhood those residents who have completed rebuilding their homes after the pipeline explosion of September 2010 in a brief ceremony on Saturday, December 1st at 10:00am

Line 132 Soil Testing

Soil testing around the decommissioned Line 132 will begin on Tuesday, November 27, 2012. For more information, please visit the Rebuildcrestmoor.org page. Click [HERE](#) for a copy of the letter in regards to the testing.

Welcome Back to the Neighborhood Celebration

The City of San Bruno will officially welcome back to the Crestmoor neighborhood those residents who have completed rebuilding their homes after the pipeline explosion of September 2010 in a brief ceremony on Saturday, December 1st at 10:00am. The ceremony will take place on Claremont Drive, between Glenview and Fairmont. [Please read the flyer for full information.](#)

Update Central

"Update Central" has been launched to provide weekly updates on the status of reconstruction and rebuilding activities in the Crestmoor neighborhood. For information, please go to:

http://www.rebuildcrestmoor.org/app_pages/view/211

Soil and Air Testing Contract for City Council

City to Perform Air quality and Dust Testing In Crestmoor Neighborhood For more information, please go to: <http://www.rebuildcrestmoor.org>

Road Closure on Glenview Drive for PG&E Concrete Slurry Filling Work for August 30 - 31, 2012

The road will be closed from 8:00AM until 5:00PM to all through traffic during these hours. Local traffic (residents) will be allowed access at all times. For more information, please go to:

http://www.rebuildcrestmoor.org/app_pages/view/189

PG&E Notice to Residents - Filling Line 132

To review the notice, please go [HERE](#)

Update on Line 132 Initial Testing

For more information, please go [HERE](#).

Please help us plant a Cedar Tree on Friday, August 31st at 11:30am at the corner of Sneath Lane and Claremont Drive

For more information about the event Click [HERE](#)

Crestmoor Neighborhood Two-Year Remembrance Event.

For more information about the event Click [HERE](#)

August 10, 2012 - Press Release

Construction work will resume early next week on the replacement of utilities within Crestmoor neighborhood. This notice outlines the continuing and additional construction safety measures that are in place. For more details, please read the [attached document](#).

August 2, 2012 - Memo and Press Release

A contractor hired by the City to replace underground infrastructure destroyed in the September 2010 explosion and fire clipped a PG&E gas distribution line at Earl and Glenview on August 2, 2012. The City's Police, Fire and Public Works staff responded immediately along with PG&E to address the situation.

The attached press release details the actions that have been taken by the City and the contractor to assure that additional safety protocols are in place so that this situation does not happen again.

For more details, please read the [attached document](#).

June 25, 2012 - PG&E testing of the decommissioned Line 132 to commence

Beginning June 25, 2012 and lasting five (5) days, PG&E will begin a project in the Crestmoor neighborhood to test material in a decommissioned older section of 1948 L-132 that was abandoned during the initial construction of the Crestmoor Neighborhood. Results of the test will determine how PG&E will cement fill the pipe in the future. This work is independent of the project to fill the 1956 L-132. Minor detours and delays may occur during construction. For more details, please read the attached [document](#) and refer to the [exhibit](#) showing the location of construction work.

Further information and construction updates can be found at www.RebuildCrestmoor.org.

June 2, 2012 - Crestmoor Neighborhood: Open House - Phase II Construction Update

Please join us for an Open House this **Saturday, June 2, 2012, 10AM to 2PM at Fire Station No. 52** to learn about the upcoming Phase II Utility Replacement Project within the Crestmoor Neighborhood. [Click on the flier for more information](#).

May 14, 2012 - Welcome Back Ceremony

The City of San Bruno will officially welcome back to the Crestmoor neighborhood those residents who have completed rebuilding their homes after the pipeline explosion of September 2010 in a brief ceremony on **Monday, May 14th at 6:30pm**. The ceremony will take place on Claremont Drive, between Glenview and Fairmont. A few street trees, as a symbol of neighborhood rebuilding, will also be planted after the ceremony. [Click on the flier for more information](#).

April 17, 2012 - Press release

The City of San Bruno today received \$70 million in restitution from Pacific Gas & Electric Co. to aid the community's recovery from the explosion and fire that ripped through the heart of this city on Sept. 9, 2010.

Please click [Here](#) for more information.

March 12, 2012 - Press release

City of San Bruno and PG&E Reach Agreement On Restitution For San Bruno Community To Support Recovery From Pipeline Accident

Please Click [Here](#) For The Press Release

Please Click [Here](#) For The Settlement Agreement And Side Letter

February 15, 2012 - Press release

[San Bruno Seeks PG&E Restitution for Deadly Explosion and Fire](#)

January 26, 2012- Crestmoor (Glenview) Neighborhood Reconstruction Meeting

A Reconstruction Meeting will be held on Thursday, January 26, 2012 at 7:00PM at Church of the Highlands located at 1900 Monterey Drive, San Bruno

Please click [Here](#) for more information.

January 28, 2012- Crestmoor Neighborhood Gathering

A neighborhood gathering will be held on Saturday, January 28, 2012 at 2:00PM at the San Bruno Senior Center located at 1555 Crystal Springs Road, San Bruno. Please click [Here](#) for more information.

December 13, 2011 - City Council Meeting - Crestmoor Reconstruction Project Lions Club Tree Planting

On Wednesday, November 9 at 11 a.m., the San Bruno Lions Club will be planting trees in the Crestmoor Canyon area. The Lions Club is capturing this event by filming the actual planting of a few trees.

This is not a public event, only notification that this will be occurring in the neighborhood. The Lions Club should be out of the area by 1 p.m.

Barricade Removal in Crestmoor (Glenview) Neighborhood

Barricades that have been placed in the Crestmoor (Glenview) Neighborhood since the pipeline explosion and fire were removed on Wednesday, October 12, 2011.

The Crestmoor Neighborhood Filling of the Blast Site Video on September 20, 2011

The Crestmoor Neighborhood Filling of the Blast Site Video can also be viewed on YouTube [HERE](#)

The Crestmoor Neighborhood One-Year Remembrance Video on September 9, 2011

The Crestmoor Neighborhood One- Year Remembrance Video can be viewed on YouTube [HERE](#)

The Glenview Reconstruction Meeting

The September 9 fire and explosion caused significant damage to the public infrastructure in the Glenview area. On Wednesday, July 27, 2011, representatives from the city of San Bruno discussed the reconstruction project. You can view the recorded Meeting [ONLINE](#).

Roadmap to Recovery - Go Green Workshop - June 16, 2011

Flyer [HERE](#).

Town Hall Meeting - Wednesday, April 27, 2011 at 6:30 PM

A Town Hall Meeting was held on Wednesday, April 27, 2011 at 6:30 PM. To view the full page flyer [Click Here](#).

You can view the recorded Town Hall Meeting [ONLINE](#).

California Public Utilities Commission Notification of Public Hearing

The California Public Utilities Commission met in San Bruno to accept public comment on proposed new safety and reliability regulations for natural gas transmission and distribution pipelines. Please Click [Here](#) for more information. The commission's decision describing its specific proposals and topics under consideration can be found on the commission's website at http://docs.cpuc.ca.gov/PUBLISHED/FINAL_DECISION/131324.htm

Repairs and Rebuilding: A Community Recovery "Check-In" - April 17, 2011

For full information, please download the [PDF Flier](#).

The San Bruno Resource & Recovery Center is now located at:

San Bruno Resource & Recovery Center (SBRRC)
458 San Mateo Ave. San Bruno, CA 94066
Phone: (650) 588-0940
Hours: 9 am - 5 pm, Monday - Friday

The SBRRC is available to assist residents impacted by the September 9 fire and explosion with mental health support, housing and health services, and other resources.

Gathering of the Glenview Neighborhood - January 8, 2011

For a full page flier, [Click Here](#).

City of San Bruno City Council Donations Subcommittee Meeting - January 5, 2011

To view the meeting notice [Click Here](#).

NTSB Press Conference - December 14, 2010

Congresswoman Jackie Speier and Mayor Ruane held a press conference at 10:30 am regarding the release of a factual report from the National Transportation Safety Board (NTSB) regarding the gas explosion that occurred on September 9, 2010 in San Bruno. [Click to view the full report](#).

The National Transportation Safety Board (NTSB) Concludes Three Days of Hearings Into Devastating September 9th Explosion

Archives of the hearings can be viewed on the NTSB website by clicking [here](#). (On the NTSB website be sure to scroll to the bottom of the page to access the archives)

City of San Bruno to Testify at NTSB Hearing on Tragic Pipeline Explosion

To read the full press release, click [HERE](#)

Glenview Fire Donations & Distribution Map

The City's distribution program for donated funds is based on severity of damage to homes. Please [CLICK HERE](#) for more information on the program and to see the map of the properties eligible for first round of disbursement of donations.

SBA to Close Disaster Loan Outreach Center in San Bruno

[Click here.](#)

Counseling and Support Services of all San Bruno Residents Affected by the Glenview Fire

[Click here.](#)

Expedited building process approved for Glenview

An expedited and streamlined planning and permitting process for rebuilding the Glenview neighborhood has been approved by the San Bruno City Council in an effort to help residents put their lives back together as quickly as possible.

The City Council on October 12, 2010 approved an ordinance that waives all building and planning fees for Glenview residents. The City Council also directed that staff prepare new regulations for adoption in the coming weeks that greatly reduces the time it will take for residents to rebuild the Glenview area.

Building approvals that may have taken up to six months under the standard permitting process now will be completed in a matter of three months or less in Glenview, according to officials. The expedited process was approved just as city officials announced that the clean-up of the Glenview fire had been completed less than five weeks after the area was destroyed by a natural gas pipeline explosion and fire that claimed eight lives, destroyed 35 homes, and damaged more than 50 other properties.

City Manager Connie Jackson recommended approval of the new regulations. The City Council also directed that the Community Development Department develop a neighborhood visioning process to ensure that the neighborhood is fully involved in creating a new vision for Glenview.

Local state of emergency continues at Glenview site while federal appeal pending

The City of San Bruno has adopted a resolution extending the local state of emergency for the Glenview explosion and fire as it continues efforts to appeal the federal government's denial of a federal disaster designation for the area.

In a special meeting held Oct. 5, the City Council unanimously approved a "continuing declaration" of a local emergency in the wake of the Sept. 9 explosion of a natural gas pipeline that claimed eight lives and destroyed 37 homes.

City Manager Connie Jackson noted that the City already twice declared a local disaster in the immediate aftermath of the fire but that declaration needs to be renewed every 30 days until the emergency conditions no longer exist.

"The need for emergency procedures has not yet abated," Jackson told the Council.

Meanwhile, city officials continue to work with Gov. Schwarzenegger's office on an appeal of the Federal Emergency Management Agency's Sept. 24 denial of the state's request for a federal declaration of a major disaster.

The federal disaster funds could be used to provide low-interest loans to individual homeowners as well as to assist the city in covering the costs of responding to the disaster, debris removal of the 10-acre site and rebuilding the Glenview neighborhood. Damage estimates are at \$55 million "and counting," according to the city manager.

Mayor Jim Ruane said the City of San Bruno has been thrust into the national limelight in a debate over pipeline safety while coping with a myriad of physical and emotional damages inflicted on a city already stinging from the state budget crisis.

"It's important to have the FEMA declaration in your back pocket," Ruane said. "That's important for our citizens. It's a monetary thing on one level, and emotional on the other."

At the special meeting it also was announced that clean-up operations on the site should be completed early in the week of Oct. 11 as donations and offers of support continue to pour in from across the nation.

Cable and utility bills adjusted for Glenview residents

Residents whose homes were evacuated and later re-occupied as a result of the Glenview fire will be receiving a service credit on their water, wastewater and cable bills. A letter regarding the adjustments is being sent to affected residents with their October statements.

The San Bruno City Council approved the adjustments to the bills "in consideration of the various levels of damage and service disruptions."

These adjustments are among a number of pro-active steps the City has taken to ensure that the City is effectively meeting the needs of the many families impacted by the Sept. 9 disaster. [Click here](#) to read the letter that has been sent to residents.

Press release regarding the City's Glenview Fire hotline

The City is updating its hotline operations and connecting displaced residents with a dedicated staff liaison. [More info.](#)

Updated Disaster Area Map Available

An updated map of the Glenview Fire Disaster Area has been posted. [More info...](#)

Site Security

Security at the Glenview Fire Disaster area has transferred from the county-wide Mutual Aid structure to a private security force supervised by the San Bruno Police Department. Under the new arrangement, site security will continue 24 hours a day, 7 days a week. The San Bruno Police Department has also increased police patrols in the neighborhood and has assigned additional officers to that area.

If you have any security issues, call the San Bruno Police Department at 650-616-7100. In the case of an emergency, call 911.

Date: September 9, 2015

Time: 6:00 p.m.

Place: Claremont Dr. / Glenview Dr.

Crestmoor Neighborhood Five-Year Remembrance

September 9, 2015 marks five years since the explosion and fire in the Crestmoor Neighborhood. We invite you to a remembrance to reflect back at the progress made over the last five years.

Claremont Drive will be closed between Glenview Drive and Fairmont Drive from 5:30 p.m. to 8:00 p.m.

Parking will be available along Claremont Drive, Glenview Drive and Earl Avenue.

Light refreshments and beverages will be served.



City of San Bruno

567 El Camino Real
San Bruno, CA 94066

Phone: (650) 616-7180
www.sanbruno.ca.gov
www.rebuildcrestmoor.org



Crestmoor Neighborhood Four-Year Remembrance Event

Date: Tuesday, September 9, 2014

Time: 6:00 p.m. to 7:00 p.m.

Place: Claremont Dr. / Glenview Dr.
(Facing the Crestmoor Reconstruction Project Trailer)

Please join the City of San Bruno for a four year remembrance of September 9, 2010 and celebrate those families who have recently completed reconstruction and are returning home.

Claremont Drive will be closed between Glenview Drive and Fairmont Drive from 5:30 p.m. to 8:00 p.m.

Parking will be available along Claremont Drive, Glenview Drive and Earl Avenue.

Light refreshments and beverages will be served.



U.S. Department of Justice
Northern District of California
450 Golden Gate Avenue
Box 36055
San Francisco, CA 94102
Phone: (415) 436-6834
Fax: (415)436-7218

August 12, 2014

**Re: United States v. Defendant(s) Pacific Gas & Electric Company
Case Number 2010R02101 and Court Docket Number 14-CR-00175**

The enclosed information is provided by the United State Department of Justice Victim Notification System (VNS). As a victim witness professional with the Unites States Attorney's Office, my role is to assist you with information and services during the prosecution of this case. I am contacting you because you were identified by law enforcement as a victim during the investigation of the above criminal case. **Please be sure to keep this letter for your records and to read this letter in its entirety as it will answer many of your questions.**

An arraignment is scheduled before Judge Laurel Beeler on August 18, 2014, 09:30 AM at Courtroom C, 15th Floor, 450 Golden Gate Avenue, San Francisco, CA for the case which involves defendant(s) Pacific Gas & Electric Company. The main purpose of this hearing is for the defendant to enter a plea to the charges filed in this case. Your attendance is not required. The government expects the defendant to enter a plea of not guilty at this hearing. If the plea is guilty, you will be notified.

Because of the Court's schedule, hearing dates could change on very short notice. If you plan on attending, you may want to call the VNS Call Center or check the website to confirm the date and time. Please note, there is a 24-hour delay in information transfer to the website.

For added assistance please email or call me direct if you plan on attending and/or speaking in court proceedings; Maureen French, 415-436-6834, maureen.french@usdoj.gov. Through the Victim Notification System (VNS) we will continue to provide you with updated scheduling and event information as the case proceeds through the criminal justice system. You may obtain current information about this case on the VNS website at <https://notify.usdoj.gov> or from the VNS Call Center at 1-866-DOJ-4YOU (1-866-365-4968) (TDD/TTY: 1-866-228-4618) (International: 1-502-213-2767). In addition, you may use the Call Center or Internet to update your contact information and/or change your decision about participation in the notification program.

You will use your Victim Identification Number (VIN) '13230' and Personal Identification Number (PIN) '9999' anytime you contact the Call Center and the first time you log into VNS on the website. If you are receiving notifications with multiple victim ID/PIN codes please contact the VNS Call Center. In addition, the first time you access the VNS website, you will be prompted to enter your last name (or business name) as currently contained in VNS.

Remember, VNS is an automated system and cannot answer questions. If you have other questions which involve this matter, please contact this office at the number listed above.

Sincerely,

Maureen M. French
Victim Witness Specialist



“The City With a Heart”

Jim Ruane, Mayor
Rico E. Medina, Vice Mayor
Ken Ibarra, Councilmember
Irene O’Connell, Councilmember
Michael Salazar, Councilmember

AGENDA – SPECIAL MEETING – STUDY SESSION

SAN BRUNO CITY COUNCIL

April 9, 2014

6:30 p.m.

Meeting Location: Crestmoor Elementary School Site, 2322 Crestmoor Drive, San Bruno

City Council meetings are conducted in accordance with Roberts Rules of Order Newly Revised and City Council Rules of Procedure. You may address any agenda item by standing at the microphone until recognized by the Council. All regular Council meetings are recorded and televised on CATV Channel 1 and replayed the following Thursday, at 2:00 pm. You may listen to recordings in the City Clerk’s Office, purchase CD’s, access our web site at www.sanbruno.ca.gov or check out copies at the Library. We welcome your participation. In compliance with the Americans with Disabilities Act, individuals requiring reasonable accommodations or appropriate alternative formats for notices, agendas and records for this meeting should notify us 48 hours prior to meeting. Please call the City Clerk’s Office 650-616-7058.

1. CALL TO ORDER:

2. ROLL CALL:

- 3. PUBLIC COMMENT ON ITEMS NOT ON AGENDA:** Individuals allowed three minutes, groups in attendance, five minutes. If you are unable to remain at the meeting, ask the City Clerk to request that the Council consider your comments earlier. It is the Council’s policy to refer matters raised in this forum to staff for investigation and/or action where appropriate. The Brown Act prohibits the Council from discussing or acting upon any matter not agendized pursuant to State Law.

4. CONDUCT OF BUSINESS:

Review and Confirm Proposed Projects to be Completed in the Crestmoor Neighborhood.

5. ADJOURNMENT:

The next regular City Council Meeting will be held on April 22, 2014 at 7:00 p.m. at the Senior Center, 1555 Crystal Springs Road, San Bruno.

Posted Pursuant to Law 03/27/14



CITY OF SAN BRUNO

Crestmoor Neighborhood Three-Year Remembrance Event

Date: Monday, September 9, 2013

Time: 6:00 p.m. to 7:00 p.m.

Place: Claremont Dr. / Glenview Dr.
(Near the Crestmoor Reconstruction Project Trailer)

*Please join us for a three year remembrance of
September 9, 2010 and celebrate those families who have
completed reconstruction and are returning home.*

*Claremont Drive will be closed between
Glenview Drive and Fairmont Drive from 5:30 p.m. to 8:00 p.m.*

*Parking will be available along
Claremont Drive, Glenview Drive and Earl Avenue.*

Light refreshments and beverages will be served.



“The City With a Heart”

Jim Ruane, Mayor
Irene O’Connell, Vice Mayor
Ken Ibarra, Councilmember
Rico E. Medina, Councilmember
Michael Salazar, Councilmember

**CITY COUNCIL
SPECIAL MEETING – STUDY SESSION**

AGENDA

July 9, 2013

6:00 p.m.

Meeting location: Senior Center, 1555 Crystal Springs Road, San Bruno

- 1. CALL TO ORDER:**
- 2. ROLL CALL:**
- 3. CONDUCT OF BUSINESS:**
 - a. Conduct Interviews to fill vacancies resulting from resignations on the City of San Bruno’s Citizens Crime Prevention Committee and Bicycle and Pedestrian Advisory Committee.
 - b. Receive Report and Provide Direction Regarding Bylaws for the San Bruno Community Foundation.
- 4. PUBLIC COMMENT ON ITEMS NOT ON AGENDA:** Individuals allowed three minutes, groups in attendance, five minutes. If you are unable to remain at the meeting, ask the City Clerk to request that the Council consider your comments earlier. It is the Council’s policy to refer matters raised in this forum to staff for investigation and/or action where appropriate. The Brown Act prohibits the Council from discussing or acting upon any matter not agendized pursuant to State Law.
- 5. ADJOURNMENT:**

The next Regular City Council Meeting will be held on July 9, 2013, at 7:00 p.m. at the Senior Center, 1555 Crystal Springs Road.



**WEDNESDAY, JANUARY 23, 2013
7:00 P.M. TO 8:30 P.M.**

**CRESTMoor NEIGHBORHOOD
COMMUNITY MEETING**

**SAN BRUNO SENIOR CENTER
1555 CRYSTAL SPRINGS ROAD**

The City is hosting a Community Meeting to provide information and updates related to activities in the Crestmoor neighborhood. The City Council, City staff and project representatives will be present to provide information and answer questions on topics including the following:

- Neighborhood Rebuilding
- Infrastructure Reconstruction
- California Public Utilities Commission Regulatory Proceedings
- Current and Future PG&E Infrastructure and Maintenance Projects
- Community Restitution Fund

If you have any questions in advance of the meeting, please call (650) 616-7180 option 2 or email info@rebuildcrestmoor.org

We look forward to seeing you there.

- - - Please Save the Date - - -

7:00 p.m. on Tuesday, February 5, 2013
San Bruno Senior Center, 1555 Crystal Springs Road

The City Council will be conducting a Study Session for the purpose of its continued discussion regarding the formation of the Not-For-Profit entity that will manage the Community Restitution Fund.



November 19, 2012

Subject: Notice of work activities in your area

Dear San Bruno Resident:

In the coming days, soils testing contractors will begin drilling activities in your neighborhood as part of the environmental review for the Line 132 gas pipeline decommissioning project (Figure 1). Soil samples adjacent to and below Line 132 will be collected for sampling (Figure 2). This work is being directed by the City of San Bruno and paid for by PG&E.

Starting on Tuesday, November 27, 2012, you will see contractor trucks and a crew begin drilling in some parallel parking lanes on Plymouth Way (at one location) and Glenview Drive (at 4 different locations) to collect soil samples. The contractor will also drill adjacent to the empty lot at 1721 Earl Avenue and at 850 Glenview Drive. You will see "No Parking" signs along the planned work areas before the work begins. The drilling activities will last approximately 2 to 4 days and may cause minor disruptions such as noise and parking restrictions.

If you have any questions about this work, please contact me at 650-616-7066 or email at hburrowes@sanbruno.ca.gov.

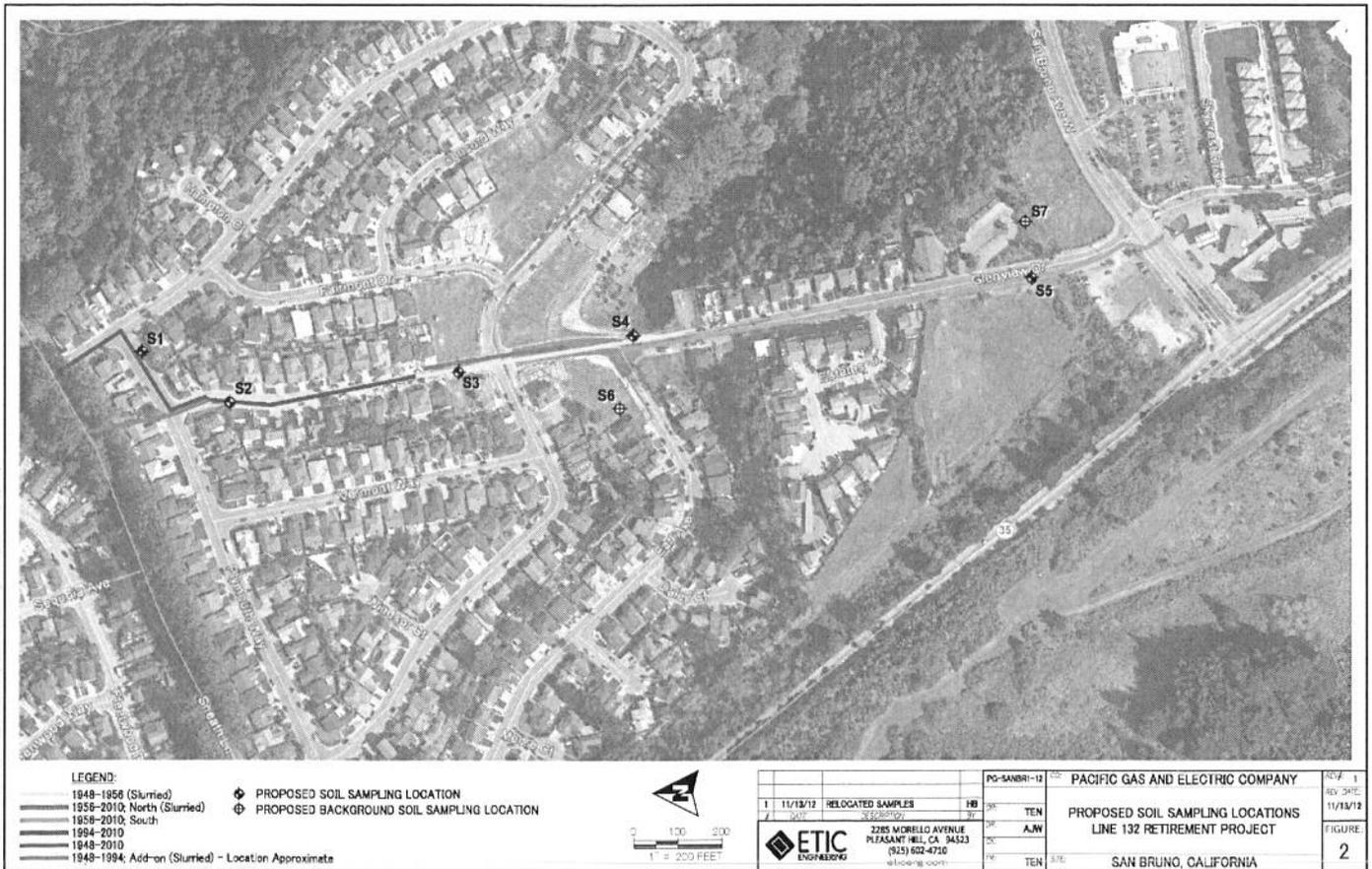
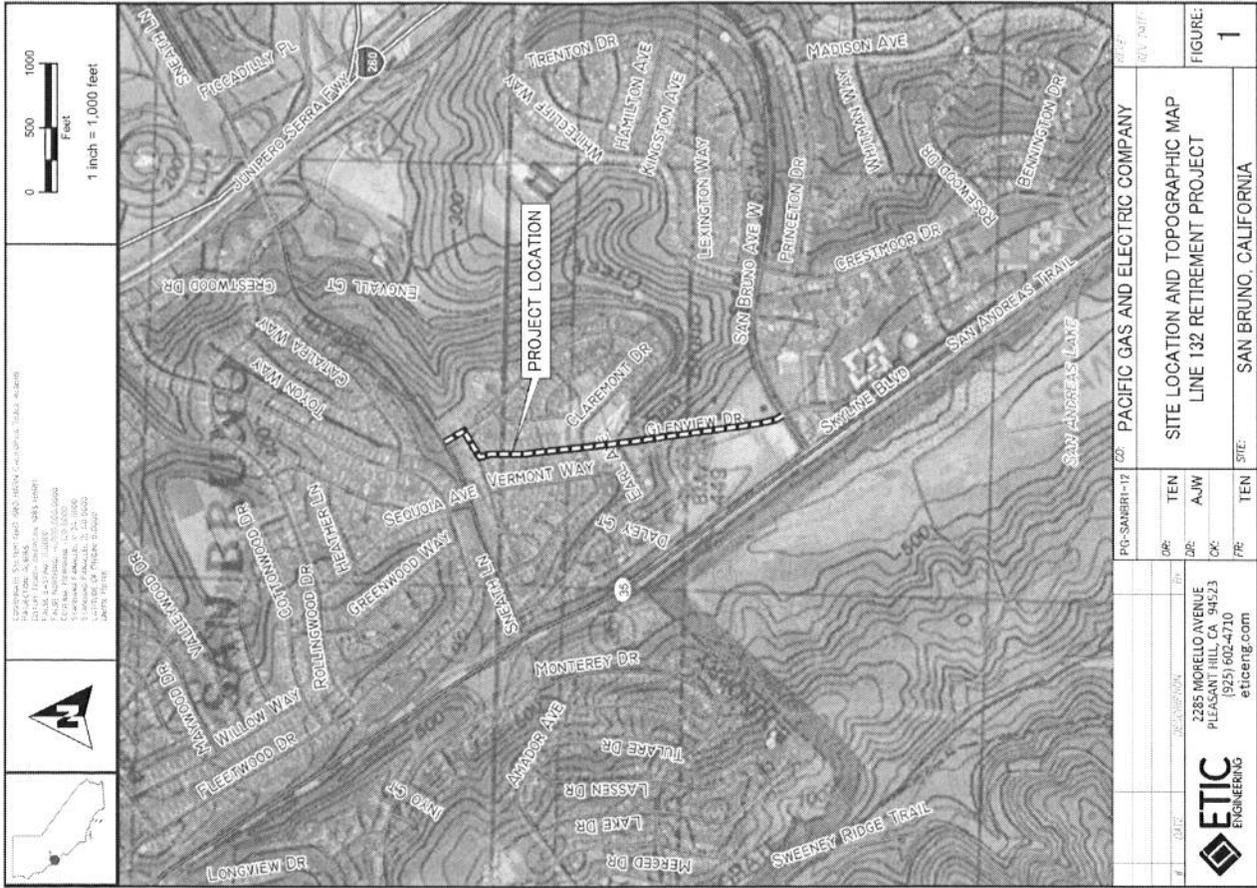
Additionally, there is more information available at www.RebuildCrestmoor.org and posted on the bulletin board at the Crestmoor Rebuild construction trailer at 1680 Claremont Drive. Thank you for your patience and understanding.

Sincerely,

Harry Burrowes
City of San Bruno
Project Manager – Crestmoor Reconstruction Project

Attachments:

- Figure 1. Site Location Map
- Figure 2. Proposed Soil Sampling Locations





CITY OF SAN BRUNO
Welcome Back to the Neighborhood Celebration
December 1, 2012

The City of San Bruno will officially welcome back to the Crestmoor neighborhood those residents who have completed rebuilding their homes after the pipeline explosion of September 2010 in a brief ceremony on Saturday, December 1st at 10:00am. The ceremony will take place on Claremont Drive, between Glenview and Fairmont.

During the ceremony, the Mayor and City Council will also acknowledge those who have completed significant repairs to their homes. Following the ceremony, City staff will be available to answer questions about the reconstruction project. Please join us as we mark this significant milestone in the rebuilding process.

Traffic and Parking Information: The immediate area of the ceremony will be closed to through traffic from approximately 9:45 to 10:30am. Parking is available along Claremont Drive. Please be aware not to park in residents' driveways.

In case of rain or poor weather, the event will be held indoors at Fire Station #52 (1999 Earl Avenue).

Please contact Tami Yuki (650) 616-7072 or Randy Schwartz (650) 616-7181 for more information.



Please help us plant a Cedar Tree on Friday,
August 31st at 11:30am at the corner of
Sneath Lane and Claremont Drive.

Tree Planting

This new Cedar Tree will replace a tree that was removed to accommodate a pressure regulator for the City's water system as part of the rebuilding process. An older, diseased pine tree will be removed from the site before the new planting.





Please join us for desserts and socializing. During the event, a remembrance plaque will be unveiled on the City's community recognition sculpture.

Crestmoor Neighborhood Two-Year Remembrance Event

Date: Sunday, September 9, 2012

Time: 5:00 pm to 7:00 pm

Place: San Bruno City Park
(Near the Veteran's Memorial Recreation Center)

Additional Parking will be available at:

Senior Center
(1555 Crystal Springs Road)

Swimming Pool
(201 City Park Way)

A limited number of tables and chairs will be provided. Lawn seating areas will be available for those who bring chairs and blankets.



Notice to Crestmoor Neighborhood Residents
Friday August 10, 2012

WORK TO RESUME ON PHASE II UTILITY CONSTRUCTION

Construction work will resume early next week on the replacement of utilities within Crestmoor neighborhood. This notice outlines the continuing and additional construction safety measures that are in place.

As you are aware, last Thursday, August 2, 2012, Shaw Pipeline Inc., the contractor working for the City replacing utilities damaged by the September 9, 2010 explosion and fire, accidentally ruptured a 2-inch diameter gas distribution pipeline at the intersection of Earl Avenue and Glenview Drive. Fortunately, no one was injured and PG&E quickly stopped the gas leak and repaired the damaged line. The City understands the impacts and concerns that this recent unfortunate incident has had on residents of the Crestmoor neighborhood.

The City has completed an investigation of the August 2nd incident and has determined the following facts:

- Shaw Pipeline had properly notified Underground Service Alert (USA) and this gas line and all others in the work vicinity were properly marked by PG&E. This line was clearly shown on the construction drawings.
- The contractor, in this location, failed to follow the proper protocol and mistook the marking of this line for an adjacent abandoned gas line.
- After hitting the 2-inch gas pipeline, the contractor immediately stopped work. PG&E crews responded immediately and stopped the gas leak within 24 minutes.
- This 2-inch distribution line operates at much lower pressures (80% less) than transmission pipelines like Line 132.
- Shaw apologized to the community and accepted full responsibility.
- Immediately after the incident, the City directed Shaw to suspend work pending a review of safety procedures by the City and PG&E.
- The California Public Utilities Commission (CPUC) has undertaken an investigation to determine PG&E's liability in this incident, if any. The CPUC's preliminary conclusion is that PG&E bears no responsibility for the incident.
- Shaw was directed by the City to review its safety methods and procedures and submit a written plan to incorporate additional measures to avoid a similar incident from occurring.

The safety of the Crestmoor neighborhood and its residents is the first priority of the City.

The safety measures that are in place to ensure the safe resumption of construction work in the neighborhood include:

- Conduct daily site specific review by the entire construction crew prior to any excavation to verify the utility crossings
- Photo and videotape utility markings to document their location
- Independent verification/confirmation of utility crossings by construction company owner and/or senior personnel
- Hand digging (pothole) of utility crossing before excavating
- Full time City inspection and construction management personnel on site whenever the contractor is working
- City to halt excavation if utility conflict thought to be imminent
- PG&E will re-mark all their facilities in project area
- Periodic site visits by PG&E personnel to observe work adjacent to their facilities

The City and the contractor expect to complete the project safely and quickly to minimize and avoid further inconvenience to the neighborhood.

This project is the first major phase of neighborhood construction and future work will be undertaken in the remaining portions of the Crestmoor neighborhood over the next 12-18 months. The City recognizes the disruption that the reconstruction effort has to the residents of the neighborhood. We appreciate your patience and understanding as we continue this work.

Any questions or comments you may have are welcomed and can be made via the project website at www.rebuildcrestmoor.org or directly to the Crestmoor Reconstruction Project Manager, Harry Burrowes (650) 616-7066.

The City will hold an informal open house to address construction issues and questions on Monday, August 20, 2012 from 5-7 PM at Fire Station No. 52. We encourage you to attend.



Connie Jackson
City Manager

August 2, 2012

Residents of the Crestmoor Neighborhood:

As you may know, a contractor hired by the City to replace underground infrastructure (water and sewer pipelines) destroyed in the September, 2010 explosion and fire hit a PG&E gas distribution line at Earl and Glenview this morning. The City's Police, Fire and Public Works staff responded immediately along with PG&E to address the situation.

The attached press release details the actions that have been taken by the City and the contractor to assure that additional safety protocols are in place so that this situation does not happen again.

The City understands the high level of concern that this incident created for the neighborhood and we place a very high priority on the completion of the necessary construction projects in a safe and timely manner.

We are hand delivering this information to your home to make sure that you have this information as quickly as possible.

We continue to appreciate your patience as we work to restore and rebuild your neighborhood.

Sincerely,

Connie Jackson
City Manager



City of San Bruno Institutes Additional Safeguards to Prevent Future Incidents Contractor Apologizes to San Bruno Residents for Gas Pipeline Break

San Bruno, Calif. – City of San Bruno leaders and staff met with the contractor responsible for a gas line break today and demanded and received additional measures to ensure safety and prevent future incidents.

The contractor hit a PG&E gas line prompting concerns and evacuations in the neighborhood ravaged by the deadly 2010 pipe explosion, but the leak did not spark a fire or cause any injuries.

The owner of the contracting company responsible apologized to the citizens of San Bruno for the incident and agreed to additional safety and digging protocols to prevent future accidents.

“I offer my sincerest apologies to the citizens of San Bruno on behalf of myself, my crew and my company,” said Matt Shaw, owner of Shaw Pipeline Co. of San Francisco. “We understand how sensitive this community still is from the PG&E explosion of September 2010 and we are deeply sorry to have caused additional and unnecessary concern.”

Shaw Pipeline was hired by the City to replace and repair water and sewer lines destroyed in the Sept. 2010 PG&E explosion and fire.

He pledged his full cooperation with City officials to institute additional safety measures and promised to personally join his crew each morning prior to the start of work until the project is completed in October.

Shaw’s crew clipped a two-inch line near Earl Avenue and Glenview Drive, nearly the same location as the deadly September 2010 PG&E explosion and fire, while digging with a backhoe at this morning. Utility crews responded quickly to shut off the gas. Although there was no fire, authorities evacuated some homes as a precaution.

“We reminded Mr. Shaw and his crew of the importance and sensitivity of our community and this particular neighborhood,” said City Manager Connie Jackson. “He apologized and accepted responsibility for the accident. We also met with PG&E to ensure they are comfortable with the construction procedures being performed.”

The work has been halted by the City on the project until at least Monday, Jackson said, to give the City and authorities the opportunity to review the accident and to implement additional new safety protocols.

New safety measures include a daily review by the contractor on how they will layout and execute their work where they are excavating. They must re-verify all utility locations before starting work each day. In the event there are any questions about utility locations in the field, they cannot do work until re-checking with utility authorities to verify the exact locations of underground lines, Jackson said. PG&E has also agreed to re-mark utility locations.

“We are relieved that no one was injured, but this incident caused significant distress and alarm throughout our City and community,” Jackson added. “We believe Mr. Shaw and his company more fully understand the importance of safety for our community and his own crew.”



Notice of gas construction work in your area

Dear San Bruno Resident:

In the coming days, we will begin a project in your neighborhood to test material in a decommissioned older section of 1948 L-132 that was abandoned during the initial construction of the Crestmoor Neighborhood. **Results of the test will determine how we cement fill the pipe in the future.** This work is independent of the project to fill the 1956 L-132. At Pacific Gas and Electric Company (PG&E), safety and reliability are our top priorities. Our crews will work as quickly and safely as possible to complete this work. No service disruptions will be associated with this work.

Because of the age of the pipe and the way our crews will access the pipe, **there is a chance of an odor release from this work.** This section of pipe was abandoned in 1956 and has not carried natural gas since. Any odor is a result of residual material in the pipe and not from natural gas running through the pipe. We are taking steps to mitigate any odor that may escape the pipe. You will see vacuum trucks and portable tents at the work locations that capture and filter the air to remove any odor. We will be continuously monitoring the air coming from the filters for any odor and particulate matter. Attached are photos of the equipment we will use onsite to mitigate odor. PG&E customer care staff will be onsite at all times during construction to answer questions and address any concerns.

Starting the week of June 25th, you will see PG&E and contractor trucks and crews in your neighborhood to begin the following work:

- Work Locations:
 - 10' x 10' access hole in street area off face of curb at 1121 Glenview Dr
- Description of Work:
 - Excavate and expose the northern end of the pipe at 1121 Glenview Drive. Previous work at this location included capping the end of the pipe and attaching external valves which will allow the connection of filtration and slurry-fill equipment minimizing the chance of releasing odorant to the atmosphere
 - Insert camera and sampling equipment to determine the condition of the inside of the pipeline and take samples of liquids in the pipeline to test for any contamination
 - Restore excavation sites

The construction will take five days and will cause minor disruptions, such as noise, traffic control, and crews accessing some properties.

If you have any questions about this work, please call me at 415-515-3382, or visit www.rebuildcrestmoor.org.

Thank you for your patience and understanding,

Sincerely,

David Gutierrez
Pacific Gas and Electric Company



**Pacific Gas and
Electric Company**

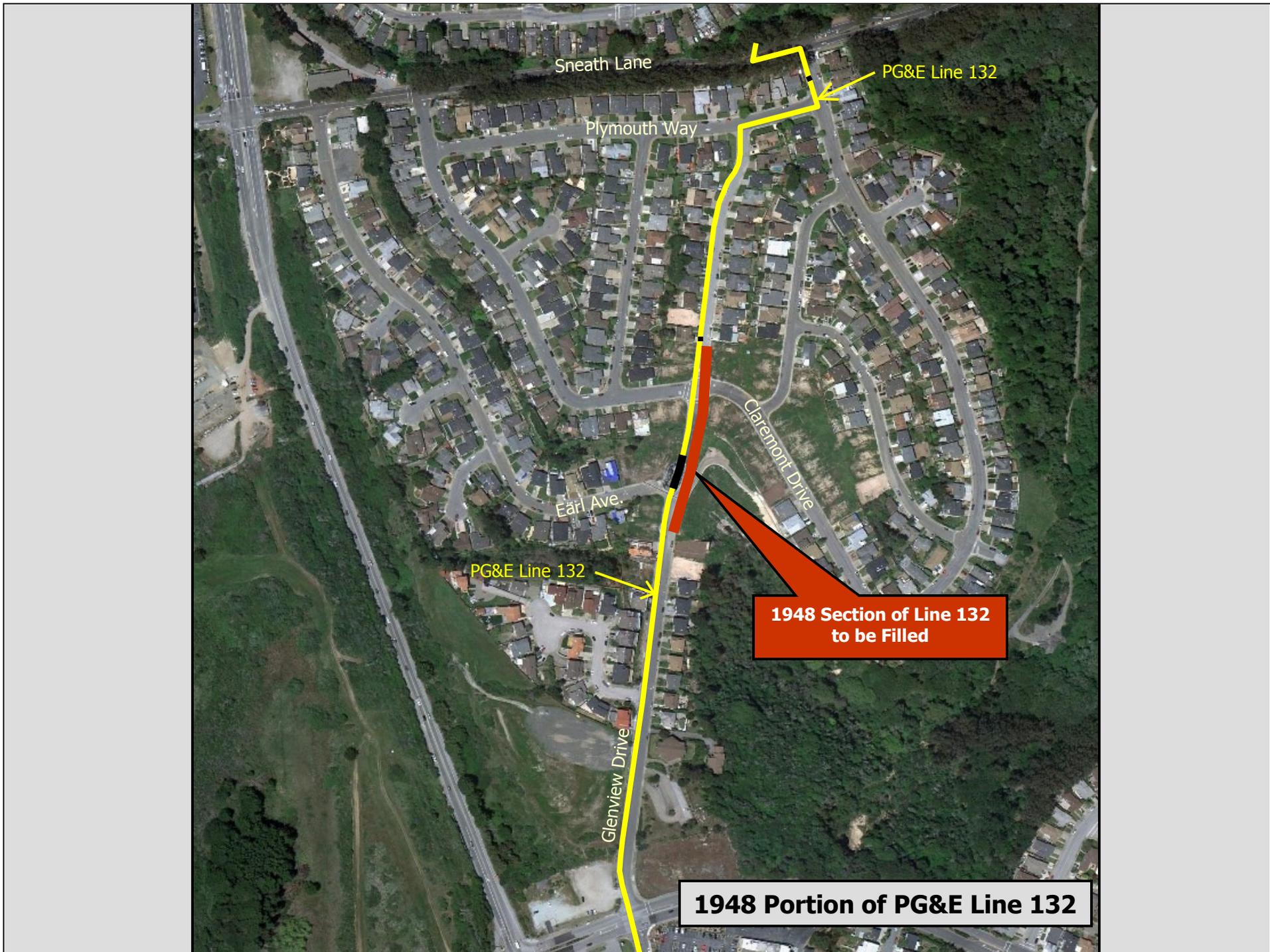
Learn what to expect
during gas pipeline work
in your neighborhood.

Air Scrubber Unit and Tent



Filter Truck





Sneath Lane

PG&E Line 132

Plymouth Way

Claremont Drive

Earl Ave.

PG&E Line 132

**1948 Section of Line 132
to be Filled**

Glenview Drive

1948 Portion of PG&E Line 132

Line 132 - 1948 Abandoned Section

- Section of original (1948) pipe abandoned in 1956 when subdivision was built
- Pipe is buried deep below fill
- Now that its presence is known, City has asked PG&E to fill it with cement
- Cement filling will be done concurrent with Line 132 (1956 portion) decommissioning.
- Some investigative work needed by PG&E prior to determination of filling method



Crestmoor Neighborhood – Open House Phase II Construction Update

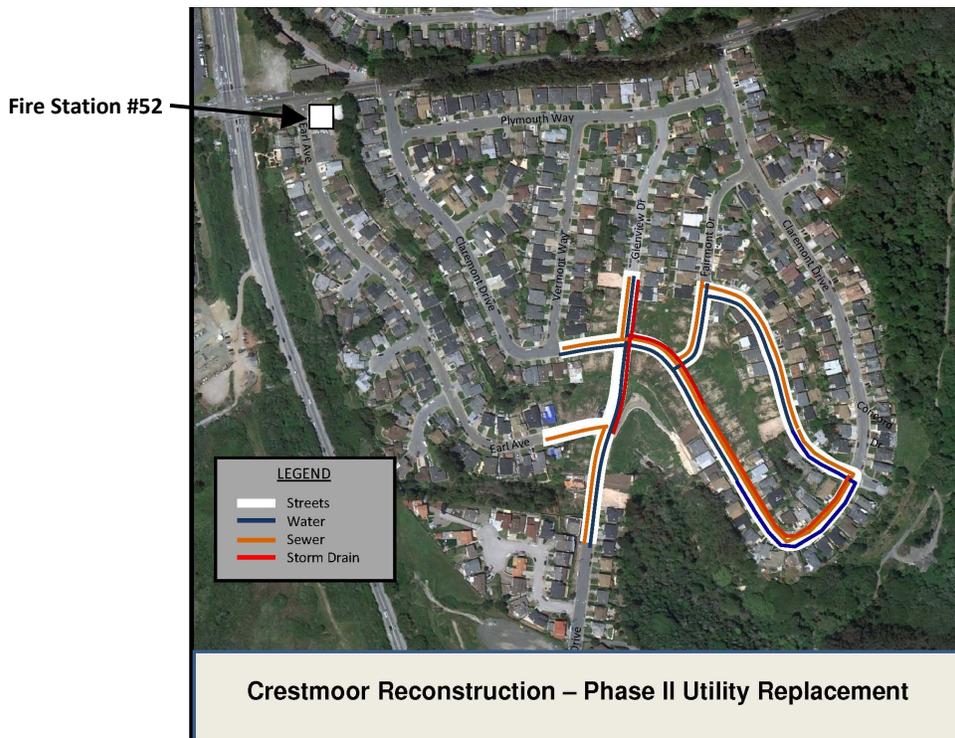
Please join us for an Open House this Saturday, June 2, 2012 to learn about the upcoming Phase II Utility Replacement Project within the Crestmoor Neighborhood.

WHEN: Saturday June 2, 2012
10:00AM - 12:00PM

WHERE: Fire Station No. 52
Earl Avenue at Sneath Lane

The first phases of the Crestmoor neighborhood infrastructure reconstruction project are nearing completion. The next major portion of work is the replacement of underground utilities within the “fire- damaged” portion of the neighborhood. This phase of the project – Phase II Utility Replacement – is scheduled to start construction the week of June 4th, 2012.

Please join City staff and the construction contractor for an informative open house to ask questions and learn about the scope and timing of this phase of work as well as upcoming work. Please RSVP your attendance to City of San Bruno Department of Public Services at (650) 616-7065 or via email to info@rebuildcrestmoor.org



If you are unable to attend this meeting, additional information regarding the project can be found at www.rebuildcrestmoor.org. Additionally, periodic construction updates will be provided on a regular basis.



CITY OF SAN BRUNO

Welcome Back to the Neighborhood Celebration 6:30 PM, May 14, 2012

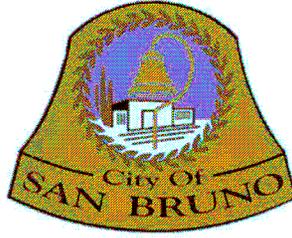
The City of San Bruno will officially welcome back to the Crestmoor neighborhood those residents who have completed rebuilding their homes after the pipeline explosion of September 2010 in a brief ceremony on Monday, May 14th at 6:30pm. The ceremony will take place on Claremont Drive, between Glenview and Fairmont. A few street trees, as a symbol of neighborhood rebuilding, will also be planted after the ceremony.

During the ceremony, the Mayor and City Council will also acknowledge those who have completely rebuilt or completed major repairs to their homes. If you have not already been contacted by City staff and would like to have your home mentioned in this ceremony, please let us know. Following the ceremony, City staff will be available to answer questions about the infrastructure reconstruction.

Please join us as we mark this significant milestone in the rebuilding process. Similar celebrations will be held periodically in the future to acknowledge other residents who have been able to rebuild their properties and move back to the neighborhood.

Traffic and Parking Information: The immediate area of the ceremony will be closed to through traffic from approximately 6:30 to 6:45pm. Parking is available along Claremont Drive. Please be aware not to park in residents' driveways.

Please contact Tami Yuki (650) 616-7072 or Randy Schwartz (650) 616-7181 for more information.



Contact: Sam Singer
415.227.9700 or
Email: Singer@singersf.com

**San Bruno Receives \$70 Million From PG&E for Explosion and Fire
Money to be Placed in Non-Profit, Used for Greater Good of Entire San Bruno Community**

San Bruno, Calif.—The City of San Bruno today received \$70 million in restitution from Pacific Gas & Electric Co. to aid the community’s recovery from the explosion and fire that ripped through the heart of this city on Sept. 9, 2010.

“These funds will never bring back the lives that were taken, the memories that were destroyed and the City prior to 6:11 p.m. Sept. 9, 2010,” said Mayor Jim Ruane. “We will never forget the tragedy, but we must move beyond the explosion as individuals and as a community. These restitution funds will be used for a greater good for all the citizens of our city and to help us, as a community, move forward.”

The Mayor said the City is now in the process of establishing a not-for-profit public purpose entity to manage the funds and determine how the restitution money should be spent for the benefit of the community as a whole. He estimated the process could take up to a year.



*Pacific Gas and
Electric Company*[®]

FOR IMMEDIATE RELEASE

March 12, 2012

CONTACT:

City of San Bruno:

Connie Jackson, City Manager: (650) 616-7056 or Sam Singer: (415) 227-9700

PG&E External Communications - (415) 973-5930

CITY OF SAN BRUNO AND PG&E REACH AGREEMENT ON \$70 MILLION RESTITUTION FOR SAN BRUNO COMMUNITY TO SUPPORT RECOVERY FROM PIPELINE ACCIDENT

SAN BRUNO, Calif.—The City of San Bruno and Pacific Gas and Electric Company (PG&E) today announced an agreement for PG&E to pay San Bruno \$70 million in restitution to support the City and community's efforts to recover after the Sept. 9, 2010 PG&E pipeline tragedy.

"I am pleased to announce that San Bruno has reached a settlement with PG&E for restitution for the community of San Bruno," said Mayor Jim Ruane. "This money will be used for the benefit of all the citizens of our city and to help us, as a community, get beyond the tragedy and devastation caused by PG&E's explosion and fire."

"The community of San Bruno has suffered through a terrible tragedy and we understand that this accident will affect this community forever," said PG&E President Chris Johns. "We committed the night of the tragedy and continue to commit that we will help the victims and the community heal and rebuild. Today's announcement is another step in that process. It is one that we hope will provide the community with the assurance that the resources will be there to rebuild the infrastructure that was damaged and provide for improvements where the community sees fit. We will continue to work with the victims and the community as a whole to address their needs. All 20,000 PG&E employees are working hard to make sure we have the safest gas and electric system in the United States."

The agreement calls for a \$70 million payment to be made by PG&E within 30 days. With this money, the city will establish a separate not-for-profit public purpose entity to manage

MORE

the funds and determine how the restitution should be spent for the benefit of the community as a whole. This \$70 million payment is in addition to PG&E's commitment to fund replacement and repair of the city's infrastructure and other costs related to the accident and restoration of the neighborhood. The utility will not seek to recover the contribution through insurance or customer rates.

“As a community and as a city we remain fully dedicated to assuring our community's full recovery,” said Mayor Ruane. “We will continue to advocate for the highest standards of pipeline safety, not only for our City, but throughout the nation. The lasting legacy of Sept. 9, 2010 is San Bruno's dedication to ensure this type of disaster is never allowed to happen again. PG&E and all utilities must uphold the highest safety standards for the safety of all,” Ruane said.

Settlement Agreement

Pacific Gas and Electric Company ("PG&E") and the City of San Bruno ("City") enter into this Settlement Agreement ("Agreement") on March 12, 2012, to resolve and settle all claims arising out of the tragic September 9, 2010 pipeline incident in San Bruno and agree as follows:

1. PG&E will contribute \$70 million to City, which will be comprised of (1) fee simple title to five vacant lots in the Glenview neighborhood (identified on Attachment A), which the parties agree together have a fair market value of \$1,250,000; and (2) \$68,750,000 in cash, which will then be transferred to a tax-exempt, not-for-profit public purpose entity.
 - a. The purposes of the entity will be generally to benefit the City of San Bruno and the residents of the City of San Bruno.
 - b. PG&E will contribute the \$68,750,000 and the five vacant lots within 30 days of the signing of this Agreement.
2. Notwithstanding Paragraph 3 of the Irrevocable Trust Agreement, dated March 24, 2011, among PG&E, Michael Garvey, Robert Lanzone, and U.S. Bank, National Association (the "Trust Agreement"), the City, as beneficiary of the Trust Agreement, agrees that under no circumstances will PG&E be required to contribute more than \$50 million to the Trust Fund. The foregoing limitation on PG&E's obligation to fund the Trust will not in any way limit PG&E's obligations under law or under the Indemnity Agreement. Notwithstanding Paragraph 4 of the Trust Agreement, PG&E, as the grantor of the Trust, agrees that the City will not be required to submit claims to its insurer or to any other entity prior to submitting them to the trustee for reimbursement.
3. Within 10 business days of this Agreement, PG&E will provide, at its expense, an irrevocable standby letter of credit, substantially in the form of Attachment B, to secure the funding of the Trust for the difference between \$50 million and the amount by which the Trust has been funded. This difference is currently \$38 million. The letter of credit will have a one-year term with automatic renewal language making the final expiration the earlier of three years from the date of issuance or the termination of the Trust.
 - a. The amount of the letters of credit will be reduced from time to time as PG&E deposits more funds into the Trust in accordance with the terms of the Trust Agreement. The trustee of the Trust will execute and submit a Reduction Notice to the issuer of the letter of credit as provided in Attachment B within five business days of PG&E depositing additional funds into the Trust.
 - b. If the Trust has not terminated at the end of three years, PG&E and the City will meet and confer about extending the letter of credit; provided that extending the letter of credit will be treated as a cost of the Trust.
4. Any and all costs incurred by the City in connection with, related to or caused by the September 9, 2010 pipeline incident will be paid by PG&E pursuant to the Trust Agreement or the Indemnity Agreement between PG&E and the City, and the City

hereby releases certain other claims, demands or damages in accordance with the terms of Attachment C.

5. Any controversy, dispute or claim arising out of or relating to this Agreement will be exclusively resolved according to the provisions of Attachment D.
6. This Agreement will benefit and be binding on the respective successors and assigns of the parties. Nothing is intended to confer any rights, remedies, obligations, or liabilities upon any party other than the City and PG&E or their respective successors and assigns, and, with respect to paragraph 3, Michael P. Garvey and Robert J. Lanzone or their respective successors and assigns.
7. This Agreement may be executed in counterparts, each of which will be deemed an original and which together will constitute a single agreement.
8. The documents integrated into this Agreement are the Irrevocable Trust Agreement dated March 24, 2011, the Indemnity Agreement dated February 6, 2012, the side letter thereto dated February 7, 2012, and the letter agreement dated March 12, 2012 between PG&E Corporation and the City. This Agreement contemplates that the parties will meet within 30 days, and thereafter regularly and in good faith, to address other remaining issues, for example and including but not limited to: a) City's potential purchase at fair market value from PG&E of other lots PG&E acquires in the future; b) a "best practices" plan to provide for streamlined communications between the parties in both emergency and day-to-day operations; c) other matters arising out of the operation of the Trust. This Agreement may only be amended in writing signed by both parties.
9. The Indemnity Agreement dated February 6, 2012, paragraph 6, shall be amended to clarify that the rights assigned to PG&E therein are limited to coverage obtained by or on behalf of third parties for the benefit of City as a result of public works of improvement or public projects, and do not extend to rights City may have in any first-party insurance, risk pool, or self-insurance, and that City retains all rights thereto.
10. This Agreement will be construed and governed by the laws of the State of California

Upon execution of this Agreement by PG&E and the City of San Bruno, Michael Garvey, and Robert Lanzone, this Agreement shall be legally binding and enforceable.

PACIFIC GAS AND ELECTRIC COMPANY CITY OF SAN BRUNO

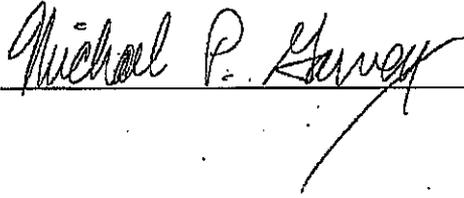
By Christopher P. Johns
Christopher P. Johns, President

By Jim Ruane
Jim Ruane, Mayor

As to Paragraphs 2 and 3 only:

MICHAEL P. GARVEY, TRUSTEE

ROBERT J. LANZONE, SUCCESSOR
TRUSTEE





March 12, 2012

The Honorable Jim Ruane
Mayor, City of San Bruno
567 El Camino Real
San Bruno, CA 94066-4299

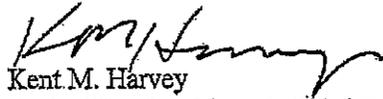
Dear Mayor Ruane,

This memorializes the agreement between the City of San Bruno and PG&E Corporation, correcting an inadvertent omission by PG&E, as follows:

1. PG&E Corporation guarantees the performance of its subsidiary, Pacific Gas and Electric Company ("PG&E"), to contribute \$70 million to the City of San Bruno pursuant to Paragraph 1 of the March 12, 2012 Settlement Agreement between the City and PG&E.
2. The City agrees that the release provided in the Settlement Agreement applies to PG&E Corporation, its subsidiary and affiliated corporations, and their respective current or former officers, directors, agents, employees, and/or successors and assigns.

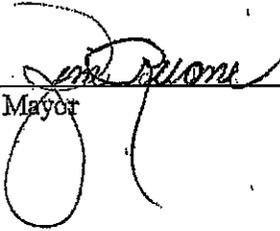
Please sign below to signify the City's agreement and return a copy to me.

Very truly yours,



Kent M. Harvey
Senior Vice President & Chief Financial Officer

Agreed:
CITY OF SAN BRUNO

By  _____
Jim Ruane, Mayor



Contact: Sam Singer
For The City of San Bruno
Phone: 415-227-9700
Cell: 415.336.4949
Email: Singer@Singersf.com

For Immediate Release:

San Bruno Seeks PG&E Restitution for Deadly Explosion and Fire

San Bruno Calls Upon PG&E to Return to Negotiations, Requests CPUC Involvement
*PG&E has stalled negotiations, failed San Bruno over Restitution Damages to
Community*

San Francisco—(15 February 2012)—The City of San Bruno today said Pacific Gas & Electric Co. has abdicated its responsibility to the San Bruno community by stalling negotiations to settle millions of dollars in restitution for its Sept. 9, 2010 explosion and fire that rocked this peninsula city, killing eight residents, destroying 38 homes, damaging another 70, and creating a giant hole in the heart of San Bruno.

San Bruno Mayor Jim Ruane called upon PG&E to immediately return and bargain in good faith with San Bruno, but said the City is also pursuing a second, parallel path to get restitution and compensation from PG&E and its shareholders.

He announced today that San Bruno has formally petitioned the California Public Utility Commission to become part of a global settlement with the utility. He thanked the CPUC for extending an offer to San Bruno to join their settlement negotiations since the City's effort has stalled.

“We have negotiated in good faith with PG&E to reach a fair settlement on the restitution that is due to our community,” said Mayor Ruane. “We are frustrated the company doesn’t seem to understand its negligence was responsible for the biggest natural gas disaster in our nation’s history and now they simply want to walk away after doing the minimum required by law. We will not let that happen.”

Mayor Ruane noted the utility did establish a trust to pay for direct damages to city property and has funded \$12 million to date, but it appears “the company is unwilling to acknowledge the momentous damage it has done to the fabric of our community which will last for generations.”

He said San Bruno has suffered irreparable harm above and beyond the physical damage done to the City. He said San Bruno, much like the Gulf Coast after the BP spill, will always be known as the site of the worst natural gas explosion and fire in the United States “caused by a utility that placed stock buybacks and executive compensation above the safety of our citizens and the public.”

“PG&E has within its power the ability to make this right and the CPUC has within its power the ability to ensure that the company be forced to do so,” Mayor Ruane said. “The consequences of this tragedy will not fade. A generation ago the Bay Area suffered the Loma Prieta earthquake, and yet even today we are still rebuilding the Bay Bridge. The scars of PG&E’s explosion and fire will last and the San Bruno community needs to be healed.”

“We want PG&E to recognize and pay restitution for the great tragedy they caused in San Bruno and help restore our community and rebuild the faith of the public in their operations,” Ruane added.



**THURSDAY, JANUARY 26, 2012
7:00PM to 8:30PM**

**Crestmoor (Glenview) Neighborhood
Reconstruction Meeting**

Location: Church of the Highlands
1900 Monterey Drive
San Bruno, CA

You are invited to attend a Community Meeting to discuss the reconstruction efforts within the Crestmoor (Glenview) Neighborhood.

Topics of discussion will include:

- Extent of proposed improvements
- Schedule of work
- Potential street and landscape enhancements

All members of the public are invited and encouraged to attend this meeting. City staff and project representatives will be present to address questions and comments from interested parties.

Although not necessary to attend, please RSVP to help us with planning the event to:
City of San Bruno – Public Services Department (650) 616-7065.

crestmoorreconstruction@sanbruno.ca.gov

We look forward to seeing you there.

PLEASE HOLD THE DATE:

**SATURDAY, JANUARY 28, 2012
2:00 – 4:00PM**

Crestmoor Neighborhood Gathering
San Bruno Senior Center

*Please join us for coffee, dessert and conversation with your fellow neighbors.
City staff will also be on hand to discuss the reconstruction efforts.*

Crestmoor Neighborhood Gathering

Date: Saturday, January 28, 2012

Time: 2:00 p.m. to 4:00 p.m.

Place: San Bruno Senior Center
(1555 Crystal Springs Road)



Please join us for coffee, desserts, and conversation with your neighbors. City staff will also be available to discuss reconstruction and rebuilding efforts.

For more information, please contact the Glenview Fire Hotline at (650) 616-7180

Repairing or Rebuilding a Home in San Bruno? Go Green and Lower Your Energy Bills!



Please join San Bruno City Officials and non-profits United Policyholders and Global Green for a free informational workshop:

Thursday, June 16th at 6pm

San Bruno Resource & Recovery Center, 458 San Mateo Avenue

- Updates from the City on the status of infrastructure repairs in the damaged neighborhoods.
- Tips and strategies from a property owner who rebuilt “green” after losing his home in a wildfire.
- How you can benefit from Global Green’s expert guidance on green building, LEED Certification, and Green Point Rating.
- Materials and systems to lower your heating and cooling bills, improve health and comfort, and reach Net Zero Energy.
- Information on energy, solar, and green building incentives.

This Roadmap to Recovery™ event is free and open to the general public. Light refreshments and food will be provided. For more information and to RSVP, please contact United Policyholders Program Coordinator Emily Cabral at 415-393-9990x102, emily@uphelp.org. If you are unable to attend but are interested in green building assistance contact Walker Wells 310-581-2700 wwells@globalgreen.org.

Event co-sponsors:



Funding provided by:



THE SAN FRANCISCO FOUNDATION

The Community Foundation of the Bay Area



City of San Bruno
Town Hall Meeting

**Glenview Fire and
Long Term Recovery Update**

Wednesday, April 27, 2011

6:30 p.m. - 8:00 p.m.

**City of San Bruno Senior Center
1555 Crystal Spring Road, San Bruno**

Hosted by:

**The San Bruno City Council
and
Congresswoman Jackie Speier**

*The following will be present to provide updates on current actions
related to the San Bruno incident and to answer questions:*

**Kirk Johnson, Vice President of Gas Engineering and Operations,
Pacific Gas and Electric Company**

Paul Clanon, Executive Director, California Public Utilities Commission

March 10, 2011, TO: STATE, COUNTY AND CITY OFFICIALS

NOTIFICATION OF PUBLIC HEARING

**THE CALIFORNIA PUBLIC UTILITIES COMMISSION IS MEETING IN
SAN BRUNO TO ACCEPT PUBLIC COMMENT ON PROPOSED NEW SAFETY
AND RELIABILITY REGULATIONS FOR NATURAL GAS TRANSMISSION
AND DISTRIBUTION PIPELINES
THE CALIFORNIA PUBLIC UTILITIES COMMISSION WOULD LIKE TO HEAR
FROM YOU!**

All persons wishing to present their views to the Commission may attend the San Bruno hearing scheduled below. Hearings are also being scheduled for Los Angeles and another Northern California location:

**Tuesday, April 5, 2011
5:00 p.m. to 10:00 p.m.
At the Senior Center
1555 Crystal Springs Road
San Bruno, CA 94066**

REASON FOR HEARING:

As part of its response to the tragic gas transmission line rupture and fire in San Bruno on September 9, 2010, the Commission is reviewing its existing safety rules and considering proposals for new models of natural gas pipeline safety regulation applicable to all California pipelines. The Commission seeks public input on its proposed rules and rulemaking treatment for the costs of safety improvements. The Commission's decision describing its specific proposals and topics under consideration can be found on the Commission's website at www.cpuc.ca.gov. A printed copy may also be obtained from PG&E at 1-800-743-5000. For TDD/TTY (speech-hearing impaired), call 1-800-652-4712 or from the PG&E website at www.pge.com. Para más detalles llame al 1-800-660-6789
詳情請致電 1-800-893-9555

The location at left is wheelchair accessible. If you need interpreters for language or for the hearing impaired please contact the Public Advisor's Office at the telephone numbers listed below at least three to five working days in advance of the meeting date.

CPUC PROCESS:

Staff from the CPUC's Public Advisor's Office will be present at this hearing to assist you. If you are unable to attend this important hearing and would like additional information on how to participate at this public hearing or if you would like to submit written comments about (R.11-02-019), please contact:

Public Advisor's Office
505 Van Ness Avenue, Room 2103
San Francisco, CA 94102
1-415-703-2074 or 1-866-849-8390 (toll free)
TTY 1-415-703-5282, TTY 1-866-836-7825 (toll free)
E-mail to public.advisor@cpuc.ca.gov

A copy (R.11-02-019) is available for review at the CPUC, 505 Van Ness Avenue, San Francisco, CA 94102, Monday-Friday, 8 a.m.-noon, and on the CPUC's website at <http://www.cpuc.ca.gov/puc/>.

Repairs & Rebuilding: A Community Recovery “Check-in”



Come enjoy a free light lunch and get expert answers to questions on insurance claims, construction, building requirements and more...

**Co-hosted by the City of San Bruno
and United Policyholders Roadmap to Recovery™ Program**

Sunday, April 17 from 12 - 3 pm
San Bruno Resource & Recovery Center
458 San Mateo Avenue, San Bruno, CA

- Repairs/Rebuilding - Resolving issues related to repair methods, materials, costs and construction professionals
- Claim Settlements - Documenting losses, insurance negotiations
- Rebuilding “Green”
- Question and answer sessions

This event is free and open to the general public. For more information please contact:

Jennifer Dianos, City of San Bruno, Glenview Hotline (650) 616-7180
Emily Cabral, United Policyholders| emily@uphelp.org

Presented by:



Funding provided by:





The City of San Bruno invites you to a gathering of the Glenview neighborhood

Date: Saturday, January 8th

Time: 4:00 to 7:00pm

Location: San Bruno Senior Center
1555 Crystal Springs Road



Please join us for an afternoon of

- **Music**
- **Food**
- **Children's activities**
- **Talking with your neighbors and City officials**

**The City of San Bruno appreciates the help of the
Long-Term Recovery Group in hosting this event.**

Group members include:

American Red Cross

Cal-EMA

Church of the Highlands

North Peninsula Neighborhood Services

Peace Lutheran Church

Presbyterian Disaster Assistance

Salvation Army

Thrive Alliance

United Methodist Committee on Relief

United Way of the Bay Area

Woodside Road United Methodist Church



Meeting Notice

City of San Bruno City Council Donations Subcommittee

The City Council Donations Subcommittee, consisting of City Councilmember Irene O'Connell and Vice Mayor Michael Salazar, was appointed by Mayor Ruane to develop recommendations for use of the generous donations received by the City of San Bruno from individuals and organizations to benefit persons impacted by the Glenview explosion and fire.

Recommendations developed through the Subcommittee will be presented for consideration and action by the full City Council.

The Subcommittee is seeking resident participation and input to develop and evaluate alternative recommendations at a public meeting to be held:

Date: Wednesday, January 5, 2011

Time: 7:00 pm

**Place: San Bruno Senior Center
1555 Crystal Springs Rd., San Bruno**

Any interested person is invited and encouraged to attend and participate in the Subcommittee meeting.

If you need additional information, please contact the Glenview fire Hotline at (650) 616-7180.

NTSB ISSUES UPDATE ON INVESTIGATION INTO FATAL PIPELINE RUPTURE IN SAN BRUNO, CALIFORNIA

This is an update on the continuing investigation of the natural gas pipeline rupture and explosion that killed eight people in San Bruno, Calif., on September 9, 2010.

The investigative group conducting the metallurgical examination of the pipe is chaired by the National Transportation Safety Board and includes technical experts from the Pipeline and Hazardous Materials Safety Administration (PHMSA), the California Public Utilities Commission (CPUC), and Pacific Gas & Electric (PG&E). This group is in the midst of an exhaustive evaluation of the ruptured pipe pieces. What follows is factual information that has been developed at this early point in the investigation.

PG&E survey sheets and charts for the rupture location indicate that the pipeline was constructed of 30-inch-diameter seamless steel pipe (API5L Grade X42) with a 0.375-inch thick wall. Evidence obtained so far, however, indicates the pipeline in the area of the rupture was constructed, at least in part, with seam-welded pipe.

After the ruptured pipe surfaces were thoroughly surveyed, all of the asphalt coating was removed and the pipe was cleaned to allow for visual inspection and nondestructive testing (NDT) of the surfaces. The condition of the welds was evaluated by visual inspection, x-ray radiography, and magnetic particle inspection to document any defects or irregularities in the material. Pipe thickness surveys were conducted using ultrasonic thickness testing. Additionally, the pipe pieces were laser scanned for complete dimensional documentation.

The fracture surfaces of the ruptured pipe pieces were examined using low-magnification optical microscopes. Samples were then cut from the ruptured pipe pieces for detailed metallurgical examination. The fracture surfaces were examined under both high-magnification optical microscopes and scanning electron microscopes to identify and document specific fracture features. Metallurgists are currently in the process of using this information to determine the direction of crack propagation and the fracture origin and failure mechanisms.

Investigators found that while the longitudinal seams on some of the pipe segments were fusion-welded from both inside and outside the pipe, some were fusion-welded only from the outside of the pipe. In order to understand this variance, investigators are in the process of researching pipe welding standards and practices in effect at the time the pipeline was installed in 1956.

The outer surfaces of the ruptured pipe pieces revealed no evidence of external corrosion. No dents, gouges, or other physical indications consistent with excavation damage were observed. Additionally, no physical evidence suggests that a pre-existing leak occurred in the ruptured pipe pieces.

The following laboratory work is ongoing:

- Chemical compositional analysis and mechanical property testing of samples taken from the ruptured pipe pieces.
- Evaluation of environmental factors at the accident site.

The investigation is still in an early phase and there is much factual information to be developed before the Safety Board is positioned to determine the probable cause of the accident.

Other areas that investigators are examining include pipeline control and operations, regulation and oversight, human performance, survival factors, and pipeline maintenance and records.

Additional factual updates will be provided and distributed via media advisory as investigative information is developed.

PHOTOS:



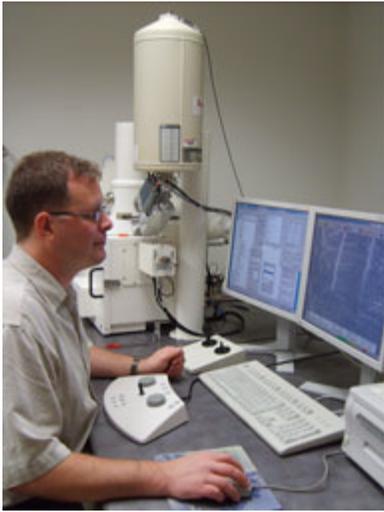
28-foot-long ruptured section of pipeline at laboratory facilities at the NTSB Training Center, Ashburn, VA



NTSB investigator examining fracture surfaces



View of ruptured section of pipeline with investigator cleaning a fracture surface



NTSB investigator using a scanning electron microscope to examine a pipeline fracture surface



Connie Jackson
City Manager

CITY OF SAN BRUNO
CITY MANAGER

February 24, 2011

For Immediate Release

City of San Bruno to Testify at NTSB Hearing on Tragic Pipeline Explosion

San Bruno, CA – City of San Bruno officials will participate and testify at a National Transportation Safety Board (NTSB) public hearing on the devastating and tragic pipeline explosion that took place on September 9, 2010 in San Bruno. City of San Bruno officials including Mayor Jim Ruane, City Councilmember Rico E. Medina, City Manager Connie Jackson, Police Sergeant Geoff Caldwell, and Public Services Director Klara Fabry will attend the hearing to be held March 1-3, 2011 in Washington DC. City of San Bruno Fire Chief Dennis Haag will provide testimony during the hearing.

Immediately following the September 9th incident, the NTSB initiated an investigation into the cause of the pipeline rupture and resulting explosion. As part of the ongoing investigation, the purpose of the public hearing is to gather factual information and to provide an opportunity for the public to obtain information about the investigation. The NTSB granted the City of San Bruno “party status,” allowing the City of San Bruno to directly question several government and industry witnesses during the hearing.

“The NTSB hearing will provide the City and its citizens important information regarding the explosion to help address the victims, citizens, and City’s concerns regarding pipeline safety,” said Connie Jackson, City Manager for the City of San Bruno.

The hearing will be open to the public and will take place at 429 L'Enfant Plaza, S.W., Washington, D.C. and will be telecast on the Board's website, at http://www.nts.gov/Events/hearing_sched.htm.

Please see http://www.nts.gov/Events/2011/San_Bruno_CA/default.htm for more information.

Contact:
Connie Jackson, City Manager
City of San Bruno
(650) 616-7056
cjackson@ci.sanbruno.ca.us



DISASTER NEWS

Loans for Homeowners, Renters and Businesses of All Sizes

Release Date: November 12, 2010
Release Number: CA 12370-02

Media Contact: Richard A. Jenkins
Phone: (916) 735-1500

SBA to Close Disaster Loan Outreach Center in San Bruno

Sacramento, CA – Mark Quinn, Director of the U.S. Small Business Administration’s (SBA) San Francisco District Office, announced today that SBA will close its Disaster Loan Outreach Center (DLOC) in San Bruno at 1 pm on Friday, November 19.

“SBA opened the center in San Mateo County to provide personalized assistance to San Bruno residents and businesses affected by the Glenview Explosion and Fire that occurred September 9, 2010. Until the center closes, SBA customer service representatives will continue to be available to issue applications, answer questions about SBA’s disaster loan program, explain the application process, help individuals complete their applications, and close their approved disaster loans,” said Quinn.

Residents and business owners can speak with SBA representatives on the days and times indicated. No appointment is necessary.

San Mateo County

Disaster Loan Outreach Center
Veteran’s Memorial Recreation Center
Conference Room 1
251 City Park Way
San Bruno, CA 94066

Mondays, 1 pm to 6pm
Tuesdays through Thursdays, 9 am to 6 pm
Fridays, 9 am to 1 pm

Closes Friday, November 19 at 1 pm

SBA disaster loans up to \$200,000 are available to homeowners to repair or replace their damaged or destroyed primary residence. Homeowners and renters are eligible for up to \$40,000 to repair or replace damaged or destroyed personal property.

Businesses of any size and private non-profit organizations may borrow up to \$2 million to repair or replace damaged or destroyed real estate, machinery and equipment, inventory, and other business assets. SBA can also lend additional funds to help homeowners and business owners with the cost of making improvements that protect, prevent or minimize the same type of disaster damage from occurring in the future.

(-- more --)

For small businesses and most private, non-profit organizations of any size, SBA offers Economic Injury Disaster Loans (EIDLs) to help meet working capital needs caused by the disaster. EIDL assistance is available regardless of whether the business suffered any property damage.

Interest rates can be as low as 2.50 percent for homeowners and renters, 3 percent for private, non-profit organizations, and 4 percent for businesses, with terms up to 30 years. Loan amounts and terms are set by SBA and are based on each applicant's financial condition.

SBA disaster loan information and assistance will continue to be available from SBA's Customer Service Center by calling toll-free (800) 659-2955, emailing disastercustomerservice@sba.gov, or visiting SBA's Web site at www.sba.gov/services/disasterassistance. Hearing impaired individuals may call (800) 877-8339.

Disaster victims may apply online using SBA's Electronic Loan Application via the secure Web site at <https://disasterloan.sba.gov/ela>.

The deadline to return SBA applications for property damage is **January 3, 2011**. The EIDL application deadline is **August 2, 2011**.

*For more information, visit SBA's Web site at www.sba.gov/services/disasterassistance.
SBA Field Operations Center - West, P.O. Box 419004, Sacramento, CA 95841*

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Counseling & Support Services for San Bruno Residents

For All Residents Directly Affected by the San Bruno Fire

San Mateo County Behavioral Health & Recovery Services Support Group:

Wednesdays, 6:00 - 7:00 PM
Location: Palos Verdes School
School Based Mental Health Office
1290 Commodore Drive, San Bruno
(Drop-in basis. No cost to attend. Open to all residents in the affected area)

YMCA Individual/Family Counseling & Support Groups:

Youth Service Bureau of the YMCA
1486 Huntington Ave., South SF
(650) 877-8642
Call for more information or to schedule an appointment *(no cost to attend)*.

Longer Term Mental Health Needs:

If you have continuing mental health needs, please call:

San Bruno Long Term Recovery Hotline:

(877) 773-7229

The San Bruno Long Term Recovery Group is a coalition of non-profits and government agencies working together to provide assistance to the San Bruno Community. San Bruno residents affected by the Glenview fire may call their hotline above for assistance.

For additional mental health resources available in your community, visit:
www.smhealth.org/bhrs/disasters



For questions about the support groups or other mental health resources, call San Mateo County Behavioral Health and Recovery Services at: (800) 686-0101. (Please identify yourself as a San Bruno Fire resident).



September 30, 2010

Dear Glenview Resident:

City-owned and -operated water, wastewater, and cable infrastructure were severely damaged in the Glenview neighborhood as a result of the September 9, 2010 explosion and fire. In addition, services were disrupted for a period of days for many residents because of necessary evacuations and other emergency actions.

On September 21, 2010, the City Council approved adjustments to water, wastewater, and cable bills for residents impacted by the Glenview fire. In consideration of the various levels of damage and service disruptions, these adjustments to utility and cable accounts have been made:

Water and Wastewater Service

- Homes evacuated, inspected, and deemed fit to re-occupy— a water and wastewater credit of \$25 was added to each service account. The credit amounts to approximately 10 days of service, as the average bill is approximately \$2.50 per day.

Cable Service

- Homes evacuated, inspected, and deemed fit to re-occupy and 10 homes outside of the Glenview area that lost service due to infrastructure damage— 3-week credit to each cable account.
- Residents evacuated and returned home— 3-day service credit.

The above-noted adjustments are reflected on the most recent bills delivered in the Glenview area. This bill adjustment is one of many actions the City Council has taken to ensure that the City's response best meets the interests of those so immediately impacted by the disaster.

If you have any questions, please contact Finance Director Ed Suen at 650-616-7023 or Cable Television Director Tenzin Gyaltsen at 650-616-3108.

Sincerely,

Connie Jackson
City Manager



City of San Bruno News Release

Glenview Fire – Update

For release – 5:00 p.m.

Contact: City Manager's Office at 650-616-7056

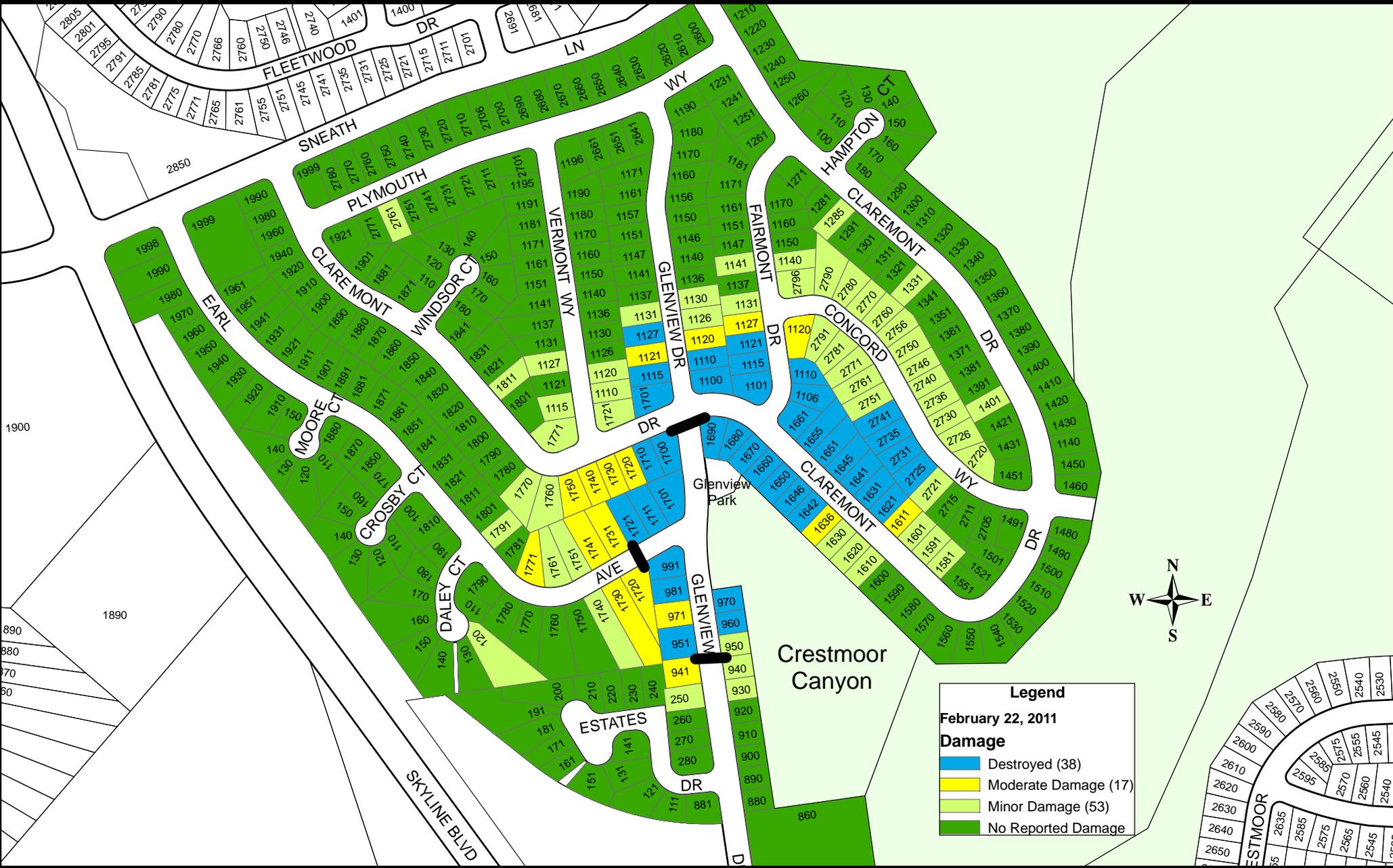
SAN BRUNO, CA – September 24, 2010

The City of San Bruno has transitioned its Glenview Fire Disaster hotline operations as the City moves into the recovery phase. The City continues to operate the hotline number, (650) 616-7180, but callers should expect to be greeted by a voicemail tree. Callers may press #1 for the City's Recreation Services Division and #2 to get to the Glenview Fire hotline.

Callers choosing the Glenview Fire hotline will have the option to reach a City employee or the Glenview Fire voicemail. Voicemail messages will be returned promptly.

City staff liaisons have been assigned to residents displaced by the Glenview Fire who had been using the hotline to communicate with the City. The staff liaisons are serving as access points into the City organization for displaced families. They are available to answer questions and assist in connecting displaced residents with City and other agency resources. The staff liaisons will serve as a resource to residents for as long as they are needed.

Glenview Fire Map



Legend
February 22, 2011
Damage

- Destroyed (38)
- Moderate Damage (17)
- Minor Damage (53)
- No Reported Damage